

HOUSE BILL No. 2731

By Committee on Insurance

1-25

9 AN ACT concerning the division of workers compensation; relating to a
10 survey of employers regarding workers compensation insurance car-
11 riers, self-insurers and group-funded workers compensation pools.
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13 *Be it enacted by the Legislature of the State of Kansas:*

14 Section 1. (a) For the purposes of improving the quality of workers
15 compensation insurance coverage and lowering the cost of workers com-
16 pensation insurance coverage, the director of workers compensation shall
17 develop a survey to assess the performance of workers compensation in-
18 surance carriers, workers compensation self-insurers and group-funded
19 workers compensation pools. Such survey shall be sent to employers and
20 shall request the opinion of the employer regarding:

21 (1) The quality of service provided by such employer's carrier;
22 (2) the carrier's investigation of and handling of questionable claims;
23 (3) the number of questionable claims handled or not handled sat-
24 isfactorily by the carrier; and

25 (4) any other information the director of workers compensation
26 deems pertinent to the topic of the survey.

27 (b) For the purposes of this section "carrier" means workers com-
28 pensation insurance carriers, workers compensation self-insurers and
29 group-funded workers compensation pools.

30 (c) The survey shall be designed so the director of workers compen-
31 sation can differentiate between the workers compensation carriers, self-
32 insurers and the group-funded workers compensation pools to determine
33 whether one group has a greater level of satisfaction in handling workers
34 compensation claims.

35 (d) The survey shall allow the employer to describe in a general man-
36 ner information on specific questionable cases to provide for the confi-
37 dentiality of the individuals involved.

38 (e) The survey shall be performed annually by the division of workers
39 compensation in calendar years 2007 and 2008, with the director of work-
40 ers compensation reporting the results of each respective annual survey
41 to the secretary of labor, the governor and the legislature. The results of
42 the 2007 annual survey shall be reported in January of 2008 and the
43 results of the 2008 annual survey shall be reported in January of 2009.

1 (f) This section shall be part of and supplemental to the workers com-
2 pensation act.

3 (g) This act shall be known and may be cited as “the workers com-
4 pensation quality assurance act.”

5 Sec. 2. This act shall take effect and be in force from and after its
6 publication in the statute book.