MINUTES OF THE House COMMITTEE ON	Insurance	
The meeting was called to order by Rep. Rex Hoy	Chairperson	at
3:30 xxx/p.m. on Monday, February 6	, 19 <u>84</u> in room <u>521-S</u>	of the Capitol.

Feb. 9,

Approved \_

1984

Date

All members were present except:

Rep. Cribbs and Rep. Turnquist, who were excused

# Committee staff present:

Wayne Morris, Legislative Research Gordon Self, Revisor's Office Mary Sorensen, Committee Secretary

# Conferees appearing before the committee:

Homer Cowan, Vice President, The Western Companies, Fort Scott, KS James Ketcherside, Executive Vice President, Farmers Alliance Mutual Ins. Co., McPherson, KS

Larry Magill, Executive Vice President, Independent Insurance Agents of Kansas, Topeka, KS

James Oliver, Executive Director, Professional Insurance Agents of Kansas, Topeka, KS

Charles Baxter, Vice President, Farm Bureau Insurance, Manhattan, KS L. M. Cornish, Counsel for Kansas Association of Property and Casualty Companies, Topeka, KS

Others present:

See List (Attachment 1)

Homer Cowan was first to speak on <u>HB 2833</u> concerning No-Fault automobile insurance; providing increased personal injury protection benefits and tort threshold. Mr. Cowan said his companies support the bill and he passed around <u>Attachment 2</u>, a Position Memorandum of the Western Insurance Companies of Fort Scott, KS. His testimony was based on the information in this position paper.

James Ketcherside spoke next in support of <u>HB 2833</u>. He passed around <u>Attachment 3</u> entitled "Kansas and the Nation's Medical Care Cost Facts" and explained some of the information in this attachment.

Larry Magill, representing the Independent Insurance Agents of Kansas, passed around his testimony (Attachment 4) and read from it. He said their association conducted a survey of their members and 81% of those responding to the questionnaire felt that No-Fault should be continued but with higher personal injury protection benefits and a higher threshold. He said their organization hopes the committee will report HB 2833 favorably.

James Oliver was next to testify in support of  $\underline{\text{HB 2833}}$ . He read from his written testimony, which is  $\underline{\text{Attachment 5}}$ . He said his organization supports the bill.

Charles Baxter of the Farm Bureau Insurance Company then spoke in support of  $\underline{\text{HB }2833}$ . He said that many of his feelings had already been expressed in prior testimony. He said he supported this legislation and felt it would be a good thing for their members.

L. M. Cornish was next to testify but chose to give his time so that committee members could ask questions of the conferees. There were questions and answers and discussion on the various aspects of No-Fault insurance and the tort system.

Chairman Hoy announced the next meeting would be on Tuesday, Feb. 7.

Rep. Littlejohn moved that the minutes of January 31 and February 1, 1984 be approved. Rep. Sutter seconded. The motion carried.

The meeting adjourned at 4:35 PM.

# GUEST LIST

attachment 1

COMMITTEE: House Insurance DATE: Del 6, 1984 NAME ADDRESS COMPANY/ORGANIZATION Market K.B.A. The Western Fre Go: Allance & Am. Insuvers TopeKa

Ales. 1

# GUEST LIST

COMMITTEE: House Insurance

attackment 1

DATE: 326-6, 1984

NAME	ADDRESS	COMPANY (ODCANITAAMTO)
Dick Brock		COMPANY/ORGANIZATION
CHARLES BAXTER	Tope.Ka MANHATTAH	FUS Dept FARNBUREAU INS.
Dick Scott	Mission	State Farm
LMCORNISH	TopeKA	
BON Todal	10/00/21	Kallssoe of P/C
John M'Guire	'//	Rep. Fox's Office
W Pri Cooke		Rep. Fox's Office
	·	
Pr.	9-2	
100	1	
	<del> </del>	



attachment 2

### POSITION MEMORANDUM

OF

THE WESTERN CASUALTY AND SURETY COMPANY
THE WESTERN FIRE INSURANCE COMPANY
THE WESTERN INDEMNITY COMPANY, INC.

ALL OF

FORT SCOTT, KANSAS

SUBJECT:

No-Fault

BACKGROUND:

The "No-Fault" concept at its inception was not advocated by the insurance industry. It was brought about as various studies were concerned with the amount of the insurance dollar being retained by the legal system and the delay of payments to injured people while "legal liability" was being argued in the courts.

Passage of some type of "No-Fault" law was enacted by many states because of pressure at the national level for a "NATIONAL NO-FAULT" law that would have placed the insurance industry regulation at the Federal level rather than state level. (See Reference No. 1)

CONCEPT:

Over-simplified, "No-Fault" created, by statute, <u>first party</u> benefits. In most states these benefits were coupled with <u>compulsory</u> insurance requirements. No-Fault prescribed that <u>your own insurance</u> policy would pay <u>immediately</u> without regard to who was "legally

Atch. 2



liable." Without considering constitutional problems, the "trade off" involved curtailing the "right to sue." This "trade off" was the key to keeping insurance costs as low as possible. (See Reference No. 2)

### THE TRIAL BAR:

The No-Fault concept probably impacted the plaintiff bar more than anyone. The whole idea of No-Fault was to make more of the insurance dollar reach the injured person. Since contingent legal fees charged by the plaintiff bar run from 35-50% of total recovery, No-Fault perceived that the injured party would receive 70% of the insurance dollar. This same insurance dollar subject to a contingent fee of 50% results in the injured party receiving 35% of the insurance dollar.

### CONTINGENT FEES:

In order to promote "everyone's access" to the courts, the law has historically recognized the "contingent fee" concept. Because some people could not afford to hire an attorney, they were indeed denied their right of access. There was injustice of persons escaping legal responsibility because of the injured parties economic inability to hire an attorney. Thus, the contingent fee arrangement. Very simply this type of contract states "... If I don't recover damages for you ... I will not charge you for my services." To compensate the attorney who, in some cases failed to obtain a recovery, the law allowed "contingent fees" to be whatever was agreeable to the attorney and to the client. It became acceptable then to charge 50% of the recovery. Today, a general fee arrangement is -- 30% if suit is not necessary; 35% if suit is necessary; and 50% if the case must be tried.

In the beginning, the plaintiff attorney had to contend with <u>insolvent</u> defendants, and although damages were awarded, they were



uncollectable. Most jury awards were very conservative.

With the advent of compulsory automobile insurance, there were very few insolvent defendants, and with statutes raising the required limits of liability, jury awards began to go up. With juries now assuming that "there is insurance," awards are quite common in the hundreds of thousand dollars and a verdict in excess of a million dollars is not uncommon. A 50% contingent fee contract had now become very lucrative. A recent Wichita case resulted in a two million dollar fee for one lawsuit!

FIRST PARTY

BENEFITS:

The first party benefit, that is for your own insurance policy to pay you without regard to "legal liability," has always been available on the market. Not a lot of people purchased it, therefore, the cost was higher than the same benefits being purchased on a compulsory basis. With compulsory insurance, such as "No-Fault" contemplates, the cost is reduced if the concept really works. The question today is whether the concept is working. (See Reference No. 3)

THE TRADE OFF:

To find the money to offer the first party coverage (Personal Injury Protection Coverage without increasing the automobile premium, some device had to be found to reduce either the <u>number</u> of claims, or the cost of claims. These two components are the basis for insurance cost to increase decrease. The "No-Fault" concept was supposed to take a certain number of claims out of the Since the <u>defense</u> of lawsuits is courts. nearly as expensive as contingent fees, the savings resulting from the expectations of not having to defend as many lawsuits, would pay the premium for <u>first party benefits for</u> everyone! Remember -- in the "legal liability"



arena, injured persons did not always win their lawsuits. Some lost and received nothing. No-Fault contemplates every injured person receives something. Therefore, the trade-off was to furnish the benefits without increase in premium to everyone, in exchange for a few who did not sustain a "serious injury," to give up their right to sue. (See Reference No. 4)

THE FORMULA:

No one really knew the exact formula to use; no one really knew how many lawsuits you would have to cut out of the system to pay for the PIP benefits. The most popular formula was to base the concept on the amount of medical bills incurred. It seemed logical. The less the medical bills, the less serious the injury. No one wanted to take away rights of the person with a serious injury. The PIP benefits would reasonably compensate the person with the "minor injury." Therefore, most states (including Kansas) adopted this formula.

THE THRESHOLD:

The medical bills became the threshold. Below this "magic number" a person could not sue. Above this "magic number," a person could sue! However, many states also built in other thresholds. Kansas, for example, allows a lawsuit for a fracture. Thus, a finger that has a broken bone crosses the threshold, even if medical bills only total \$10.00. (See Reference No. 5)

FAULTY NO-FAULT:

The rise in medical costs now makes even a "minor" injury exceed the threshold. (See Reference No. 6) Simple fractures that heal without any disability, crosses the threshold. As a result, the no-fault mechanism has broken down. It is not working. The only present remedy is rate increase. And, perhaps sharp increases UNLESS



WE WANT TO CORRECT THE FAULT

IN NO-FAULT:

We must make corrections to meet the requirements of the original concept. We must take the NON-SERIOUS claims out of the courtroom -- (Not the serious ... but the non-serious). (See Reference No. 7)

Remember this --- No-Fault <u>does not</u> take away ones right to the courts. A person may sue for any and all damages that No-Fault benefits <u>do not pay</u>, <u>EXCEPT</u> pain and suffering. <u>Non-serious</u> claims contemplate minimum pain and suffering.

LOW MEDICAL THRESHOLD WAS FAULTY FROM

THE START:

Anything new must start someplace, but in retrospect a monetary threshold was wrong from the beginning. Using a \$500 threshold, as Kansas adopted, failed to recognize that over 90% of the minor injury claims were settled by the industry without need of an attorney in the first place. With a fracture a basis of suit without any medical costs, the target area for lawsuit reduction was extremely narrow.

With a "target to reach," a <u>monetary</u> threshold is conducive to "<u>seeking</u>" more medical treatment than is necessary. The more the doctor charges, the quicker the <u>target is reached</u>. The monetary threshold is a contributing cause to the cost of medical services to all. <u>And we all pay!</u> (See Reference Number 8)

WHAT IS

SERIOUS INJURY:

It should be an injury that is a permanent injury. Even 1%! An injury that impairs future life or work ability. If a fracture is serious,



then a \$10,000 monetary threshold is no restraint to litigation.

Define "<u>serious injury</u>" in the law and remove the <u>monetary</u> threshold. (See Reference No. 3 -"Verbal Threshold") Make the system work for those who need to use it.

The Western has never felt, nor has ever said "No-Fault" would reduce the cost of insurance. There is still but 70¢ in the insurance dollar to pass on to recipients of insurance benefits. No-Fault is simply a way to get more money to more people, more quickly! That's all. (See Reference No. 3 & 4)

WHAT IS THE BENEFIT OF NO-FAULT REFORM

TO THE WESTERN:

If the public or any state legislature became serious and expressed support for the position of The Western in respect to No-Fault Reform, you will hear words like -- "Rip-off" ... "Windfall" ... "Excessive Profits" -- but those who will take the time to examine the facts .... understand rates and how they are made .... will simply know better!

Rates are predicated upon <u>losses</u>. Rates are also <u>REGULATED</u>. In respect to the automobile line, we are allowed a  $2 \frac{1}{2}$  profit margin. To set our rates <u>today</u>, we are allowed to take expenses and losses (of the past) and  $2 \frac{1}{2}$ % of premium earned. We have to set rates <u>today</u> for the losses of <u>tomorrow</u>!

To be candid ... to run an insurance company, we don't care what the threshold might be ... or even if there is any threshold. Again, to write insurance, it makes little difference what system is used ... court system ... no-fault system ... or any other mechanism the public wants! We still have to work within the 2 1/2% profit margin!



There is no windfall ... nothing for The Western to gain by recommending an overhaul of the No-Fault concept ... except ... we are convinced the No-Fault concept is a better delivery system.

This is the <u>mandatory benefits</u> the law requires. These must be <u>updated</u> periodically for <u>inflationary</u> reasons. Not too many years ago, if your hospitalization policy provided \$50 per day room benefits you would feel reasonably protected. <u>Not today!</u> So it is with the No-Fault benefit package. The lost wage benefit -- up to \$650 per month -- was not too bad in 1973. It's not enough today!

The Western is of the opinion the No-Fault benefit package must be increased. <u>It should</u> <u>be doubled!</u> (See Reference No. 11)

WE SELL IT:

The Western sells this increased benefit package today! In fact a high percentage of our policyholders have <u>purchased</u> the extra benefit package.

THEN WHY

MAKE IT FREE:

We can't. In order to offer it as higher mandatory benefits under the No-Fault law, we have to receive something back that translates into -- "in lieu of premium" -- The intended result of "No-Fault" was to take <a href="legal expense">legal expense</a> out of the premium dollar in exchange for higher benefits at no extra cost.



HOW DO

YOU DO THIS:

The No-Fault concept intended the "threshold" to be a "magic level," that had to be reached before a lawsuit could be filed. It must be high enough, or sufficient enough, to carve out the legal system the non-serious injuries. The \$500 monetary threshold such as used by Kansas, is simply not sufficient to warrant present benefits, much less higher benefits!

IF YOU DOUBLE BENEFITS, WHY NOT JUST DOUBLE

THRESHOLD:

Because the monetary threshold has no real relationship to the cost of benefits. When the "No-Fault" concept was new, there had to be a starting point. Using medical expenses as a barometer to divide serious injuries from non-serious injuries, it seemed logical. -- In retrospect, this concept was doomed to failure at the out-set.

The reason was and is .... about 90-95% of injuries with medical expense of \$1,000 or lower are settled by the "industry" without need of legal expense.

One may well have a serious injury and incur less than \$200 in medical cost. One may have \$2,000 in medical bills and not have a serious injury.

The "threshold" must be defined in a way to take not 90% of the non-serious injuries out of the \$500 medical monetary threshold, which are being settled now without legal costs, but at least 95% of the non-serious injuries out of the legal system, IRRESPECTIVE OF MEDICAL COSTS INCURRED!!



THERE IS SOME INEQUITY IN ANY

SYSTEM:

-- The system before "No-Fault" was not without some inequity. Some people did not recover anything from the lawsuit when perhaps they should have recovered. Some recovered less ... some more than what would be considered "reasonable" by experts.

It is humanly impossible to "define a threshold" that is so perfect it would meet any and every set of facts. -- You can, however, devise one that will reduce inequity to a minimum, which at the same time guarantees that everyone receive reasonable compensation for all damage except the so-called "pain and suffering" which with serious injury is real, and with non-serious injury is sometimes real, but many times imagined.

WHAT WILL HAPPEN TO RATES IF THE FAULT IS REMOVED

FROM NO-FAULT:

We do not know! WE can say this ... if you start from a base of <u>adequate rates</u>, (not excessive and not inadequate) and:

- 1. The social climate does not change
- 2. The legal climate does not change
- 3. The economic level remain steady
- 4. The cost of things insurance promises to pay for does not change ...

Then rates will not change!



WHAT IF THRESHOLD IS TOO HIGH OR

TOO LOW:

Rates will increase or decrease accordingly. Rates will seek their own level of the regulated formula regardless of what is done or not done, based upon the frequency and severity of claims! It's that simple.

DOES WESTERN SUPPORT A MONETARY THRESHOLD

OF \$5,000:

Not really. The only reason that so-called magic figure is used is that many actuaries feel this is the figure that <u>translates</u> into a <u>verbal threshold</u>.

WHAT IS VERBAL

THRESHOLD:

It is a <u>defined</u> threshold based upon language not money. A verbal threshold simply <u>defines</u> what a "<u>serious injury is</u>." (See Reference No. 10)

WHAT IS THE DRAW-BACK TO A VERBAL

THRESHOLD:

The fear that no matter how carefully the language is drawn, that it will take a lawsuit to see if you have the <u>right to bring a lawsuit</u>. (See Reference No. 10)

WHAT THEN IS THE POSITION OF

THE WESTERN:

Position of The Western:

- 1. The No-Fault concept is presently defective. It is not working. (See Reference No. 9)
- That while the industry can operate under any system, the No-Fault mechanism is <u>best</u>



for the most. It delivers more money from the insurance dollar to the injured person faster!

- That the additional money to finance the additional benefit level has to be removed or obtained from the legal system.
- 4. That the right of a person who is injured and that injury causes permanent disability of any nature, must have access to the courts. Again, any damages not paid by first party benefits can be recovered through the courts whether the injury is serious or not.
- 5. That No-Fault does not guarantee the lowest possible insurance rate, but it does provide the <u>most</u> for <u>most</u> at the lowest cost.
- 6. That to cure the fault in "No-Fault," the threshold must be meaningful. Meaningful means remove the target level. Remove non-serious or frivolous claims, or so-called "nuisance" lawsuits and use the savings for the person who sustains a serious injury.
- 7. Philosophically, we do not support a threshold that is monetary only at any figure. From a practical standpoint, we do support an "and/or" concept with a high monetary level such as \$5,000. "And/or" means the monetary level is but one guide. Other guides must allow the "serious" injury the right to the courtroom even if medical incurred is "zero" (0), with the second guideline being a verbal guideline the more seriously injured people do not have to run up unnecessary medical bills just to cross the threshold.
- 8. The Western does support the legal system we have in America. It does have some inequities, but no one has ever devised a better system. There is a need for the



trial lawyer and the defense lawyer to use their skills for the benefit and the protection of their clients to maintain an equal balance of justice. There is nothing wrong with the system today, EXCEPT THE COST! This cost is passed on to all of the insurance buying public. Excessive verdicts, excessive settlements, excessive in either quantity or amount is a cost shared by all of us, even though we are not to the party litigation. standpoint of selling more insurance, our present system produces more premium for the insurance companies. However, we are insurance buying consumers, too --- and we are concerned. We are concerned with the question --- HOW MUCH PROTECTION CAN WE AFFORD??

Respectfully submitted,

THE WESTERN CASUALTY AND SURETY COMPANY
THE WESTERN FIRE INSURANCE COMPANY
THE WESTERN INDEMNITY COMPANY, INC.

Homer H. Cowan, Jr.\*
Vice President

\*Registered Lobbyist in the State of Kansas and the State of Missouri

# R E F E R E N C E I N F O R M A T I O N D O C U M E N T S

# insurance Facts



6701 W. 64th Street Suite 215 Shawnee Mission, Kansas 66202 (913) 831-0080

KANSAS NO-FAULT AUTO INSURANCE FACTS

-- No-Fault Law Citation: KSA 40-3103

Passed in 1973, became effective 1974

# Terminology

-- No-Fault

The policyholder's insurance company pays certain benefits for injuries suffered in an accident -- regardless of fault. These benefits are the "no fault" part of your policy. No-fault does not include the physical coverage on the vehicle.

-- Personal Injury Protection (P.I.P.)
This term collectively refers to the no-fault benefits noted above.

These benefits include rembursement for lost wages, disability, medical expenses, rehabilitation services, death benefits, etc.

-- Lawsuit threshold (or tort threshold)

Fundamental component of a no-fault law. The threshold is the dividing line between what a given state defines as major injuries and less-serious injuries.

-- Kansas lawsuit threshold

The Kansas law states that a person who suffers certain, described serious injuries or incurs medical bills of \$500 or more has crossed the threshold and has no restrictions on filing lawsuits

Restrictions only concern suits for non-pecuniary damages (i.e., pain, suffering, etc.) Injured persons have no restrictions on suits for actual, out-of-pocket losses.

# "NO-FAULT" AUTOMOBILE INSURANCE

A major change in the biggest single line of property and casualty insurance—automobile insurance—has been in the making since the early 1970s. Widespread dissatisfaction with the operation of the traditional tort liability system, under which recoveries by accident victims of their losses are often dependent upon proving who caused the accident, has led to the adoption of "first-party" laws by about half the states and consideration of similar action by most of the other states.

A number of states have enacted laws mandating the purchase of auto liability insurance and a form of "no-fault" insurance which permits accident victims to recover such financial losses as medical and hospital expenses and lost income from their own insurance companies. Most of those states also have some restrictions on the right to suc. Several other state laws make optional the purchase of "first party" coverages up to specified minimum limits.

A new "no-fault" law in the District of Columbia, effective in October 1983, originally had been scheduled to become operative in September 1982.

Among the states which have adopted forms of "no-fault" auto insurance, the major variations involve: dollar limits on medical and hospital expenses (unlimited in some states), funeral and burial expenses, lost income and the amount to be paid a person hired to perform essential services that an injured non-income producer is unable to perform; also, conditions governing the right to sue which usually include death, serious injury and a point at which medical expenses reach a stipulated amount.

Jurisdictions which have forms of "first-party" auto insurance and the dates on which the laws originally became effective, follow.

# Compulsory first-party/liability insurance; some restrictions on lawsuits

Colorado, April 1, 1974 Connecticut, January 1, 1973 District of Columbia, October 1, 1983 Georgia, March 1, 1975 Hawaii, September 1, 1974 Kansas, January 1, 1974 Kentucky, July 1, 1975 Massachusetts, January 1, 1971 Michigan, October 1, 1973 Minnesota, January 1, 1975 New Jersey, January 1, 1973 New York, February 1, 1974 North Dakota, January 1, 1976 Pennsylvania, July 19, 1975 Utah, January 1, 1974

# Compulsory first-party, optional liability insurance; some restrictions on lawsuits

Florida, January 1, 1972

Puerto Rico, 1970

# Compulsory first-party and liability insurance; no restrictions on lawsuits

Delaware, January 1, 1972

Maryland, January 1, 1973

Oregon, January 1, 1972

# Compulsory liability, optional first-party insurance; no restrictions on lawsuits

South Carolina, October 1, 1974

lexas, June 17, 1981

# Insurance not compulsory; first-party benefits optional, no restrictions on lawsuits

Arkansas, July 1, 1974 New Hamoshire, October 1, 1971 South Dakota, January 1, 1972

Virginia, January 1, 1972

Sourco: American Insurance Association

# No-Fault Insurance—The Concept

Reacting to the increasing problems in the existing legal system, legislatures in a number of states debated whether the no-fault concept (which in a somewhat different form had been operative for workers' compensation insurance for many years) could be successfully applied to automobile insurance. The writings of researchers were widely read by lawmakers, insurance industry leaders, the legal profession, and others.

The theory of no-fault is quite simple. Basically, the aim was to reduce the number of automobile accident cases in the tort-liability system. The dollar savings resulting from this reduction in tort litigation (and the costs associated with it-including attorney's fees), would be accumulated and used to pay the new and generous first party no-fault benefits designed to compensate victims for essentially all of their actual economic loss. It was believed that if the non-serious cases could be removed from the tort system, through the use of what has come to be known as a "threshold," the substantial overpayment of such claims settled pursuant to the nulsance theory (settlement was less expensive than defense in court) would be eliminated. This doilar savings would more than make up for the new costs of the required no-fault payments. Simply stated, the intended result of no-fault was to compensate most, if not all, accident victims for their economic loss, while allowing those who were seriously injured to pursue a cause of action in tort to receive compensation for pain and suffering—all this without having to raise rates.

# No-Fault Auto Insurance—Its Many Varieties

On January 1, 1971, Massachusetts became the first U.S. state to enact an auto no-fault law. In the next five years 24 other states enacted some form of auto no-fault insurance legislation. However, of the total of 25 states, the laws of only 17 states included "threshold" limitations on the right to recover "general damages." The other eight states legislated only that Personal Injury Protection coverage (commonly called PIP) be required or at least be made available to protect a policyholder for actually incurred expenses up to specific per-person dollar limits. Three states included provisions in their laws for auto property damage no-fault. Later Florida and Massachusetts rescinded those provisions, with only Michigan retaining this feature as of the time of this writing.

The laws of many of the no-fault states were soon challenged in the courts, with various interest groups contending that the limitations on the right to claim and sue if necessary for "general damages" was a deprivation of a constitutional right. In general, the state supreme courts upheld the constitutionality of the no-fault laws. The exception was Illinois, where the law was struck down in 1972, largely on technical grounds.

In spite of the fact that about half of the states in the U.S. passed auto no-fault legislation in the relatively short span of a half-decade, many differences exist between the various state laws. Often the differences are the result of what individual legislatures regarded to be the local needs of their own states.

For example, the scope of the Personal Injury Protection coverage varies widely with some states requiring only a few thousand dollars of first party no-fault coverage, while other states such as Michigan, New Jersey and Pennsylvania require unlimited medical expense coverage and several thousands of dollars of coverage for wage losses and other expenses. The tort thresholds (used to remove cases from the tort system) also differ greatly between states.

SOURCE: Allstate Insurance Company's, Insurance Handbook for Reporters, 1979, pp. 22-27.

# A Statistical Look at

# NO-FAULT

 $\pi$ he results of three newly-released studies on auto injuries confirm that the no-fault system has some benefits, but . no-fault has not yet been perfected and a need exists for continued experimentation with no-fault auto insurance in the various states. The studies, released by the All-Industry Research Advisory Committee (AIRAC), include a Closed Claim Study of more than 60,000 auto injury claims countrywide, a study of large-loss injury cases (over 100,000) arising under the unlimited medical coverages now available in Michigan, New Jersey and Pennsylvania and an independent Consumer Panel Study based on the auto accident experience of 1,849 U.S. families.

The three studies provide data on the kind of auto injuries now occurring, the amounts of economic loss being generated by auto crashes, and the payments being received by injured persons from various sources. They also provide a data base for studying the operation of the tort liability system and the changes wrought by passage of no-fault laws.

# Major findings of the . Closed Claim Study

Data from the Closed Claim Study indicate that no-fault laws enacted in 16 states have brought about major changes in the way auto accident victims are paid for their injuries.

The study shows that 77 percent of all auto injury claims were paid on a nofault basis in those 16 states, compared with 34 percent of claims in states that remained under traditional tort liability laws. The no-fault coverages (primarily medical payments coverage in tort states and personal injury protection coverage in no-fault states) accounted for 35 percent of the total dollars of payment in no-fault states, compared with only 10 percent in the tort states.

File reviewers completing the survey forms in no-fault states were asked to judge whether persons receiving Per-

# "...the no-fault system has some benefits, but no-fault has not yet been perfected. . ."

sonal Injury Protection (PIP) payments vould be eligible to file a liability claim as well, both under the current no-fault laws and under the previous tort systems in those states. Their answers indicated that about 65 percent of PIP claimants would have been eligible for filing an additional liability claim under a traditional tort system, but that only 23 percent were eligible under current nofault laws. This indicates that the tort thresholds contained in the various nofault laws have eliminated about 42 percent of the potential liability claims among persons collecting no-fault benefits.

No-fault laws have reduced the portion of injury-related auto insurance payments that go for general damages, according to the report. In tort states, 57 cents out of the average dollar of payment goes for general damages and 43

Persons age 16-24 account for 32% of injury claims But persons paid by age 16-24 auto insurers represent only 17% of U.S. population

Source: Automobile Injuries and Their Compensation in the United States. All-Industry Research Advisory Committee, April 1979.

cents goes for reimbursement of eco-nomic losses such as medical expenses and lost wages. In the no-fault states, 48 cents goes for general damages and 52 cents for economic losses.

The Closed Claim Study also provides information on the role of attorneys and lawsuits in the compensation of auto injury losses. The data show that 47 percent of individuals paid under the bodily injury liability coverage retained attorneys, compared with only 17 percent of the persons collecting under the no-tault PIP coverages, in most instances, PIP claimants who retained attorneys did so in order to assist them in pursuing an associated liability claim.

Attorney representation was more prevalent for auto accidents occurring in large metropolitan areas than for accidents occurring in small towns and rural areas. In all areas, more claimants with large economic losses retained attorneys than claimants with small losses.

The study indicates that about 21 percent of bodily injury liability claims

countrywide involved lawsuits. However, only 1.5 percent went to trial, and less than 1 percent were tried to verdict. Persons whose claims were settled without lawsuits received more reimpursement per dollar of economic loss than persons whose claims involved regal controversy.

The Closed Claim Study also provides extensive information on the characteristics of persons who sustained auto injuries and on the crashes that caused

Young persons represented a much larger proportion of injury claims paid by auto insurers than might be expected on the basis of U.S. population data alone. For example, persons between the ages of 16 and 20 represented 9.8 percent of the U.S. population at the time of the survey, but accounted for 18.2 percent of the bodily injury liability claims, 15 percent of the uninsured motorist claims. 21.9 percent of the medical payments claims and 20.5 percent of the personal iniury protection claims. Young persons also were disproportionately involved in the large-loss accidents. Persons under age 16 and those 65 and older were under represented in the groups sustaining injury, while those in the 25 to 64 age group reported injuries roughly in proportion to their share of the population.

# Insurer Study of PIP Serious Injuries

The high injury rates generated by young adults were especially evident in serious injury cases.

The Insurer Study of PIP Serious Injury Claims in Michigan, New Jersey and Pennsylvania identified 420 open claims whose ultimate cost was estimated at \$100,000 or more. The average cost per claim was estimated at \$293,000. and the individuals involved are expected to continue receiving medical payments for an average of 27 years.

"Persons with relatively minor injuries collect more reimbursement per dollar of economic loss than persons with serious injuries."

Young adults between the ages of 16 and 24 accounted for nearly half of these

Continued on page 4

NE 1979

Produced by Western Insurance Information Service, 1450 North Tustin Avenue, Suite 124, Santa Ana, CA 92701

# **NO-FAULT**

Continued from page 3

large-loss claims, compared with about one-third of PIP claims of all sizes. This group's share of the U.S. population is about 17 percent. Single-vehicle crashes account for 43 percent of these cases. About 32 percent of the crashes occurred in rural areas.

All of these cases, by definition, involved serious injuries. Almost 60 percent were considered to involve permanent and total disability. Nearly 50 percent of the injuries resulted in brain damage or motor impairment, and another 40 percent involved spinal cord damage.

# Consumer Panel Study

The Consumer Panel Study provides auto injury information independent of insurance company files, including information on benefit sources other than auto insurance. Two consumer research firms, Market Facts, Inc. and National Family Opinion, Inc., were hired to survey panels consisting of about 60,000 U.S. families, and to identify families that had experienced an injury-producing auto accident within the prior two years. Those families were asked to provide detailed information on the injuries and on the compensation received from all benefit sources.

The responses indicated that most persons injured in auto accidents have more than one potential source of reimbursement. About 92 percent of the 1,849 respondents said they were covered by auto insurance, and 84 percent said they had group health insurance. Only 2.4 percent said they had neither coverage.

Persons with relatively minor injuries collect more reimbursement per dollar of economic loss than persons with serious injuries. This trend holds true regardless of whether they collect from auto insurance, health insurance or various government benefit sources.

Most people sought reimbursement from only one benefit source if the economic loss was small. Only about 16 percent of persons whose claims were resolved had collected from more than one source when their economic losses were \$500 or less. But when economic losses exceeded \$5,000, about 61 percent had received payment from two or more benefit sources. On an overall basis, considering claims of all sizes, 78.5 percent of those receiving some payment collected from one source, 19.3 percent collected from two sources and 2.3 percent collected from three or more benefit sources.

As a group, persons who collected from a single benefit source received payments averaging \$1.42 for each dollar of economic loss sustained. Those who collected from two sources received payments equal to \$1.33 for each dollar of loss, and the few individuals, who collected from three different sources received \$1,56 per dollar of loss.

Persons with small economic losses received more reimbursement per dollar of loss than those with large losses, under all types of benefit systems, gov-

ernment and private.

Auto insurance was the single most important source of benefits for auto injuries, providing 67.5 percent of all reimbursement received by persons whose medical claims had been fully resolved. Group health insurance was next, providing 22.3 percent of total reimbursement. Government benefit programs provided 5.6 percent of the reimbursement, workers' compensation 3.5 percent and all other private insurance sources 1.1 percent.

"Attorney representation was more prevalent for auto accidents occurring in large metropolitan areas than for accidents occurring in small towns and rural areas."

By area of residence, auto insurance provided the highest percentage of total reimbursement in large cities (75 percent), followed by suburbs and mediumsized cities (67 percent), rural areas (63 percent) and small towns (59 percent).

Among claims closed with payment, auto insurance provided 76 percent of total reimbursement in the no-fault states, compared with 63 percent in the tort states. Group health insurance provided about 22 percent, government sources about six percent and other miscellaneous programs less than five percent in the no-fault states.

About 22 percent of the injured persons on this Consumer Panel Study said they hired an attorney and 78 percent said they did not. Persons living in large cities were more than twice as likely to retain an attorney than residents of rural areas. Nearly 32 percent of large city residents reported they had hired an attorney, compared with 26 percent in the suburbs, 21 percent in medium-sized cities, 18 percent in small towns and only 14 percent in rural areas.

Attorney involvement was higher in the traditional tort states, with 23. percent of injured persons represented. compared with 19.8 percent in the no-

The report, titled Automobile Injuries ( and Their Compensation in the United \" States, is available in a two-volume set. Orders are being handled on behalf of AIRAC by the Research Department, Alliance of American Insurers, 20 N. Wacker Dr., Chicago, IL 60606.

# **NO-FAULT AUTO INSURANCE**

In the late 1960s there was a growing public discontent, shared by many auto insurance companies, with the traditional legal methods of compensating injured victims of auto accidents. Although most auto insurance policies did make available coverages to protect policyholders for medical expenses and other out-of-pocket losses, recovery of other major damages through liability coverages was generally dependent on the injured or deceased person not having caused or contributed to the accident.

Determining who was legally at fault for an accident sometimes involved an expensive and time-consuming investigation on the part of insurers and the parties involved. In disputed cases where legal counsel represented the claimant and the insurance company, attorney lees and congested court dockets further increased expenses and delays. Inadequate liability coverage limits in some instances (and an increasing number of negligent drivers who had no liability insurance at all) worked additional hardships on seriously injured accident victims.

SOURCE: Alistate Insurance Company's, Insurance Handbook for Reporters, 1979, pp. 22-27.

# No-Fault Insurance—The Dollar Threshold

The majority of states employ a dollar threshold—that is, individuals are prevented from suing in tort to recover for pain and suffering, unless their medical expenses exceeded a certain dollar amount. The dollar threshold has failed in most states because it offers an inviting "target" at which the victim, his doctor, and his lawyer can take careful aim. All three have a substantial economic interest in witnessing the utilization of no-fault medical benefits to the extent necessary to cross the threshold: the victim because such gives him a chance at the "pot of gold" at the end of the tort liability rainbow, his lawyer because he takes 30% to 50% of the "pot of gold" from the victim in the form of contingent fees, and the doctor because auto insurers pay the costs of medical services rendered to an auto accident victim.

Thus, dollar thresholds encourage over-utilization of first party benefits, and such over-utilization, in turn, produces larger third party or tort liability judgments for pain and suffering, since pain and suffering awards are generally tied by way of a multiplier to the level of actual economic loss.

Ultimately, both first and third party costs increase beyond all expectation, and the people must simply be asked to pay more in the form of increased auto insurance rates.

# No-Fault Insurance—The Disability Threshold

While the dollar threshold represents the predominant tort restriction mechanism in effect in most no-fault states today, other approaches have been tried, including what is known as the disability threshold. A disability threshold provides that a victim may not sue in tort unless he has been disabled (defined differently in various state plans) from the accident for a specific period of time. While

perhaps a disability threshold is more difficult to abuse than a dollar threshold, it suffers from the same infirmities because, again, it offers a target (a specific time period) to the victim, his doctor, and his lawyer. Moreover, it must be remembered that it is not economically painful for the victim, under a no-fault scheme, to remain disabled for a considerable period of time because he is, at the same time, being compensated for all his medical expense as well as most, if not all, of his lost wages. Thus, he experiences little or no out-of-pocket loss while he waits long enough to qualify to pursue a cause of action in tort. Thus, the disability threshold approach, while perhaps superior to the dollar threshold, still suffers from fundamental and fatal flaws.

### No-Fault Insurance—The Varbal Threshold

The other major type of tort threshold is what has come to be known as the "verbal threshold." Here victims are allowed to sue in tort only if their injuries meet certain verbal descriptions of the types of injuries which should, as a matter of policy, render one eligible to seek to recover for pain and suffering in a cause of action in tort.

The verbal threshold was invented to cure the "target" problems inherent in a dollar threshold, and it appears today that a verbal threshold holds out the best chance of meeting the original intent of no-fault which is to compensate most victims for all of their economic loss without having to increase insurance rates substantially.

### No-Fault Insurance—Multiple Recoveries

One other problem that has not been addressed by many legislatures is the opportunity for injured persons to realize multiple recoveries for the same expenses. This creates the invitation to profit from unnecessary medical treatment and over-extended absence from work. When opportunities exist to duplicate an insurance recovery for the same expenses, the ultimate result is that higher premiums must be charged to cover such duplicate benefits.

Note Product Moraya Moraya Thewester

SOURCE: Allstate Insurance Company's,
Insurance Handbook for Reporters,
1979, pp. 22-27.

The average cost in community hospitals per patient day has risen from \$102.40 per day in 1973 to \$284.30 in 1981! The cost is even higher in 1984, perhaps 30% higher!

The medical cost care component as a percent of the total annual budget for a four-person family has risen from 8.1% to only 9.4% in 1981.

All medical care items has risen from 137% in 1973 to 328.7% in 1982. This total has also increased sharply from 1982 to 1984.

The average Bodily Injury claim has increased from \$2,125.00 in 1973, to \$5,041.00 in 1982.

# SPECIAL NOTE:

Source Documents for the above cost comparisons are attached and identified as Reference No. 6 (Continued).

Table 5.18

Medical Care Component as a Percent of Total Annual Budget

***************************************							
	Fo	ur Person Fam	Retired Couple				
	Lower	Intermediate	Higher	Lower	Intermediate	Higher	
1970	8.1%	5.3%	3.8%	12.3%	8.8%	6.0%	
1971	8.4	5.6	4.0	12.7	8.9	5.8	
1972	8.5	5.5	4.0	12.6	8.7	5.7	
1973	8.1	5.3	3,8	12.0	8.4	5.7	
1974	8.0	5.2	3.7	12.6	8.9	6.0	
1975	8,5	5.4	3.8	12.2	8.6	5.8	
1976	8.9	5.5	4.2	12.2	8.5	5.8	
1977	9.4	5.8	4.1	13.3	9.4	6.4	
1978	9.2	5.7	4.1	13.9	9.8	6.7	
1979	9.3	5.7	4.0	13.9	9.8	6.7	
1980	9.2	5.6	3.9	14.2	10.1	6.9	
1981	9.4	5.7	4.0	15.0	10.7	7.3	

SOURCE: U.S. Department of Labor, Bureau of Labor Statistics.

Table 5.19

Average Cost to Community Hospitals Per
Patient Day and Per Patient Stay; Average
Length of Stay in Community Hospitals
in the United States

Calendar		Average cost to hospital per patient day		Average length of hospital stay	Average cost to hospital per patient
year	Total	Payroll	Other	(days)	stay
1946	\$ 9.39	\$ 4.98	\$ 4.41	9.1	\$ 85.45
1950	15.62	8.86	6.76	8.1	126.52
1955	23.12	14.26	8.86	7.8	180.34
1960	32.23	20.08	12.15	7.6	244.95
1961	34.98	21.54	13.44	7.6	265.85
1962	36.83	22.79	14.04	7.6 ·	279.91
1963	38.91	24.01	14.90	7.7	299.61
1964	41.58	25.26	16.32	7.7	320.17
1965	44.48	27.44	17.04	7.8	346.94
1966	48.15	29.41	18.74	7.9	380.39
1967	54.08	32,44	21.64	8.3	448.86
1968	61.38	36.61	24.77	8.4	515.59
1969	70.03	41.36	28.67	8.3	581.25
1970	81.01	47.30	33.71	8.2	664,28
1971	92.31	53.80	38.51	8.0	738.48
1972	105.30	59.80	45.50	7.9	831.70
1973	102.40	57.00	45.40	7.8	798.70
1974	113.60	61.90	51.70	7.8	886.10
1975	133.80	70.90	62.90	7.7	1,030,30
1976	151.80	78.00	73.80	7.7	1,168.90
1977	174.00	87.40	86.60	7.6	1,322.40
1978	194.30	96.60	97.70	7.6	1,476.70
1979	217.30	107.30	110.00	7.6	1,651.50
1980	245.10	119.20	125.90	7.6	1,862.80
1981	284.30	138.20	146.10	7.6	2,160.70

NOTE: Data prior to 1972 include hospital units of institutions. Total exponsos include: payroll exponsos; employee benefits; professional fees; depreciation exponse; supplies and purchased services. Payroll exponses include: physicians' and dentists' salaries; medical and dental interns and residents; trainees in medical technology and administration; other personnel. Data for years 1973-1981 have been adjusted to include outpatients.

SOURCES: American Hospital Association, *Hospital Statistics* (various annual editions), and Health Insurance Association of America.

Table 5.13

Consumer Price Index for Medical Care Items in the United States (1967 = 100.0)

	All				Drugs and Pr	escription
Calendar year	medical care items	Physi- cians' fees	Dentists' fees	Hospital room	Prescription drugs	Over the counter items
		Urban wa	ge and cleric	al workers		
1947	48.1	51.4	56.9	23.1		-
1950	53.7	55.2	63.9	30.3	92.6	-
1955	64.8	65.4	73.0	42.3	101.6	-
1960	79.1	77.0	82.1	57.3	115.3	
1965	89.5	88.3	92.2	75.9	102.0	98.0
1966	93.4	93.4	95.2	83.5	101.8	99.0
1967	100.0	100.0	100.0	100.0	100.0	100.0
1968	106.1	105.6	105.5	113.6	98.3	102.5
1969	113.4	112.9	112.9	128.8	99.6	103.2
1970	120. <del>6</del>	121.4	119.4	145.4	101.2	106.2
1971	128.4	129.8	127.0	163.1	101.3	110.3
1972	132.5	133.8	132.3	173.9	106.9	111.3
1973	137.7	138.2	136.4	182.1	100.5	112.4
1974	150.5	150.9	146.8	201.5	102.9	117.5
1975	168.6	169.4	161.9	236.1	109.3	130.1
1976	184.7	188.5	172.2	268.6	115.2	138.9
1977	202.4	206.0	185.1	299.5	122.1	148.5
1978	219.4	223.3	199.3	331.6	132,1	159.1
		All	urban consur	ners		
1978	219.4	223.1	198.1	332.4	131.6	159,0
1979	239.7	243.6	214.8	370.3	141.8	170.7
1980	265.9	269.3	240.2	418.9	154.8	188.1
1981	294.5	299.0	263.3	481.1	172.5	211.4
1982	328.7	327.1	283.6	556.7	192.7	234.2

NOTE: Beginning January 1978, the Bureau of Labor Statistics introduced a new index for all urban consumers.

SOURCE: U.S. Department of Labor, Bureau of Labor Statistics, CPI Detailed Report.

Types and Locations of Auto Accidents (continued)

three out of every four deaths resulting from noncollision accidents and from collisions involving two or more motor vehicles. Conversely, the injury rate is greater in urban areas in accidents involving more than one car.

# Motor Vehicle Deaths and Injuries by Type of Accident, 1982

	Deaths			Injuries			
Type of Accident	Total	Urban	Rural	Total	Urban	Rwal	
Collision with:					*		
Pedestrian	8,600	6,100	2,500	90,000	75,000	15,000	
Other motor vehicle	18,900	4,800	14,100	1,170,000	690,000	480,000	
Rallroad train	600	300	300	4,000	2,000	2,000	
Pedalcycle	1.100	700	400	50,000	40,000	10,000	
Animal, animal- drawn vehicle	100	•	100	6,000	3,000	3,000	
Fixed object	3,600	2,200	1,400	80,000	50,000	30,000	
Noncollision	13,100	3,300	9,800	300,000	90,000	210,000	
Total	46,000	17,400	28,600	1,700,000	950,000	750,000	

<sup>\*</sup>Fewer than five.

Source: National Safety Council estimates.

# **CLAIM COSTS, AUTO ACCIDENTS**

The costs of insurance claim settlements and court awards resulting from auto accidents have risen steadily in recent years. From 1973 through 1982, the average paid bodily injury claim rose 137.2 percent from \$2,125 to \$5,041; the average paid property damage liability claim climbed approximately 155.5 percent from \$375 to \$958.

# Countrywide Average Paid Claim Costs\* Liability Insurance, Private Passenger Cars

Yoar	Bodily Injury	Property Damage	Year	Bodily Injury	Preporty Damage
1973	\$2,125	\$375	1978	\$3,123	\$622
1974	2,472	397	1979	3,559	715
1975	2,646	445	1980	4,010	787
1976	2,583	490	1981	4,453	889
1977	2,890	544	1982	5,041	958

<sup>\*</sup>For all limits combined, and including all loss adjustment expenses. Dollar averages exclude Massachusetts (for all years) and most states which have no-fault automobile insurance laws.

Sourco: Insuranco Servicos Offico.

NOTE: An apparent decline in 1976 in the amount of the average paid bodily injury claim is the result of an adjustment resulting from a change in the data base, and does not necessarily reflect an improvement in the claims experience. The revised data base has been applied to all claims figures for 1976 and succeeding years, but not to the figures for earlier years.

# Impact of Inflation

Although inflation moderated in 1982, it continued to be a problem, especially for the insurance industry. Costs of services and materials for which auto insurance pays — such as auto repairs and medical care — increased at a greater rate than the consumer price index for all items.

The U.S. Department of Labor's Consumer Price Index recorded an average increase of 6.1 percent in the overall cost of living. Auto insurance premiums rose 6.4 percent, but still remained below the overall consumer price index. Property insurance premiums, which take into account rising home values as well as changes in personal property insurance rates, went up 4.1 percent.

<u>CP1 increases</u> in costs of goods and services related to auto insurance claims <u>included</u>; auto maintenance and repair, 7.6 percent; <u>medical care</u>, 11.6 percent; physicians' services, 9.4 percent, and <u>hospital rooms</u>, 15.7 percent.

Costs for housing maintenance and repairs increased 6.3 percent.

Motor Vehicle Accidents (continued)

An analysis of the economic cost to society of motor vehicle accidents, based on the nation's traffic accident experience in 1980, was released by the National Highway Traffic Safety Administration in 1983. The overall cost of more than \$57 billion was equal to about 2.6 percent of the gross national product in 1980.

Medical costs were found to account for about \$3.3 billion of the total, property losses for \$21 billion, lost productivity for \$14.2 billion and other costs for \$18.7 billion.

Among the findings:

- Societal losses growing out of fatalities accounted for about \$13.7 billion of the total cost. The cost of injuries was computed at \$15.3 billion, and of property damage-only accidents at \$21.1 billion. An additional \$7 billion resulted from insurance overhead costs borne by consumers.
- The most serious injuries (shown as Injury Levels 4 and 5 in the table below) comprise only 1 percent of all injuries resulting from motor vehicle crashes. However, they account for more than 40 percent of the total cost of medical care.
- Medical costs associated with fatalities had less impact on the overall cost than any other measured factor — only 2 percent of the total.

Despite the high cost of accidents, the study warned, "The true value of the lives and mental capabilities which are destroyed in motor vehicle accidents can never be adequately measured, because the pain, suffering and frustration felt by individual accident victims cannot be measured in economic terms."

The report also commented: "There is considerable evidence to indicate that the most serious injuries are not adequately covered by insurance. Depending on the financial ability and insurance coverage of the individual victims, the medical and rehabilitative costs, as well as the loss in wages resulting from serious injury, can be catastrophic to the victim's economic well-being as the injuries are to their physical and emotional condition."

Summary of Societal Costs of Motor Vehicle Accidents, 1980 (Costs in millions of 1980 dollars)

	Proporty Damage		Injury Lovol**						
	Uninvolved*	Only	1	2	3	4	5	Fatality	Total
Medical Cost Productivity	S		\$ 543	\$ 622	\$ 631	\$ 335	\$1,125	\$ 70	\$ 3,326
Losses			319	251	313	451	801	12,102	14,237
Property Loss	6	\$16,984	2,656	612	424	100	33	174	20,983
Other Losses	\$7,070	4,127	3,933	590	684	640	245	1,384	18,653
Total	\$7,070	\$21,111	\$7,451	\$2,075	\$2,052	\$1,526	\$2,204	\$13,730	\$57,199

<sup>\*</sup>Represents costs borne by owners of all motor vehicles not involved in accidents.

Source: National Highway Traffic Safety Administration.

<sup>\*\*</sup>On scale, 1 represents the least serious and 5 the most serious injury types.

Prepared by Fletcher Bell. Commissioner of Insurance



## SOME THOUGHTS ABOUT THE NO-FAULT LAW

With another legislative session rapidly approaching, proposed changes in Kansas insurance laws are being formulated and discussed.

One area in which there has been a considerable amount of discussion involves the Kansas No-Fault law. The law we now have was enacted in 1973 and went into effect in 1974. Although it has been amended in part over the years, the fundamental structure which encompasses the benefit package and tort threshold has not been changed. As a result, it appears that the No-Fault law may be in the process of becoming hopelessly outdated. For example, when the No-Fault concept was first discussed, our Department believed that a tort threshold of \$3,000 was needed to be meaningful. Understanding the need for compromise to promote passage of the No-Fault Act, in 1973 we reduced that figure to \$1,000. As you are aware, eventually a threshold of \$500 was passed by the 1973 Legislature.

Although no one was overly concerned at the amount of the threshold at that time since the allimportant concept of No-Fault insurance had been established in Kansas, It must be of concern now because after eight long years and innumerable increases in the cost of health care, the threshold has" been seriously eroded. In fact, it is at a point now where it is difficult to tell whether it is discouraging litigation for pain and suffering claims as originally intended, or encouraging it by providing a convenient target.

Although a change in the threshold may need to be made, a change in the threshold alone is not sufficient. There must be a corresponding change made in the benefit package as well. The change in the benefit package needs to be a meaningful one with a realistic balancing of the first party benefits provided and the restrictions imposed on the right to sue for pain and suffering. To accomplish this balancing, there must be something more than just a boldface proposal to provide \$25,000 in medical benefits with a \$5,000 threshold, with no increase

in present premium costs. What good would \$25,000 in medical benefits do if \$5,000 will cover 98% of the accident medical claims. Why not pass on a savings in premium to the insureds?

Also, when contemplating changes in the No-Fault law, thought should be given to incorporating a first party pain and suffering provision into the law. This would truly instill the No-Fault concept into our law, and further reduce the litigation and claims costs which brought about No-Fault in the first place.

Finally, one area that should be considered deals with the uninsured motorists coverage for property damage. Damage to one's property by an uninsured motorist oftentimes is more dramatic and causes more concern than personal injury. It seems like a logical extension to provide property damage coverage under the uninsured motorists coverage to remedy this problem. This is neither a new or novel idea, as many other States have adopted such coverage.

The forthcoming legislative session will be an interesting one. Many of these possible changes will no doubt be discussed.

'Unsuspecting Public'

"No-fault was foisted upon an unsuspecting public primarily as a means of reducing the cost of insurance," concludes a report by the Pennsylvania Trial Lawyers Association, the group that leads the repeal parade in that state. "The claimed advantages of no-fault have simply not materialized."

As a matter of fact, no-fault auto insurance hasn't materialized, either. True no-fault insurance has never been adopted anywhere, so no one can say whether it would work. But many measures have been put on the books under the name of "no-fault," and it is their spotty performance that has been giving no-fault insurance its shaky reputation.

"No-fault was probably a very reasonable idea in principle, but what we have isn't no-fault at all." says scott Harrington, an assistant professor of insurance at the University of Pennsylvania's Wharton School.

Says J. Robert Hunter, the president of the National Insurance Consumers Organization: "The fault with no-fault isn't nofault. The fault with no-fault is faulty nofault."

Pure no fault was devised in 1919 and promoted heavily in the 1960s. It was supposed to replace the old way of doing things, called the "tort liability system." In tort liability, a driver who got hit would sue the person who ran into him and try to collect from the other's insurance company. The suing driver could try to recover his doctor bills; if he wanted, he could also decide what his "pain and suffering" had cost him and sue for that, too.

### System, Had Flaws

Tort liability wasn't an evenhanded system. The Federal Department of Transportation found in 1970 that, on the average, insurance companies were paying small claimants more than four times their medical bills but were paying the victims of catastrophic crashes only 30% of the amount of their bills.

No fault proposed something new, called "first-party coverage." A crash victim would go straight to his own insurance company, instead of the "third party" company that insured the other driver. His own company would reimburse him for his medical bills. The law would set limits on how much he could get, though. And he couldn't claim a cent for pain and suffering.

The idea was to promise first-party coverage to everybody, from the innocent Sunday-school teacher run down in a crosswalk to the wild-eyed teen ager joyriding in his father's car. Such a broad system would cost insurance companies more than tort liability, and no-fault adherents proposed to make up for this by taking away a driver's right to sue. That would save the insurers money, the reasoning went, because they wouldn't need so many lawyers or have to shell out for enormous "pain and suffering" claims.

REFERENCE NO. (Continued)

Pure no-fault, then, was a two-sided bargain: first-party coverage on one side, the denial of the right to sue on the other. The concept drew widespread support, but state legislators found the first side much easier to enact than the second.

There were simply too many problems with taking away a person's right to sue. Opponents argued that the hypothetical Sunday-school teacher shouldn't be denied the chance to clobber the hooligan who knocked her down. They said the fear of lawsuits made the hooligans—and everybody else—drive more safely. Besides, they said, if crash victims weren't allowed to recover the cost of their pain and suffering along with their medical bilis, they would be getting cheated.

"Medical benefits are only a small fraction of the need," says William A.K. Titelman, a lobbyist for the Pennsylvania Trial Lawyers Association. "What about the young planist who has a promising future on the stage whose hands are injured? You'd look up the medical benefits for her: Hand—\$500. This is fundamentally offensive to the Western concept of justice."

No-fault proponents argued back that lawyers like Mr. Titelman opposed no-fault insurance only because it would take away their right to make money on lawsuits.

It was left up to the states to resolve the conflict. Nine of them responded by setting up "no-fault" systems that provide first-party coverage but don't take away the driver's right to sue for whatever amount of pain and suffering he feels he sustained. These systems really aren't no-fault.

The other states also permit pain-and-suffering suits but restrict them. They, too, don't limit the amount that crash victims can sue for, but they do impose a system of thresholds—criteria that victims have to meet before they can file their suits. Some states make the thresholds tough, others easy. The easier thresholds are behind most of the no-fault debates these days.

The reason: They don't prevent enough lawsuits. In Colorado, Kansas, Massachusetts, Utah and Georgia, for instance, people can tile pain-and suffering suits as soon as they spend more than \$500 at the doctor's. In Connecticut, they can sue after spending \$400. Rising health-care costs make it easy to spend the requisite sum and go scooting off to court. Insurance companies claim that people get unnecessary treatments just so they can sue.

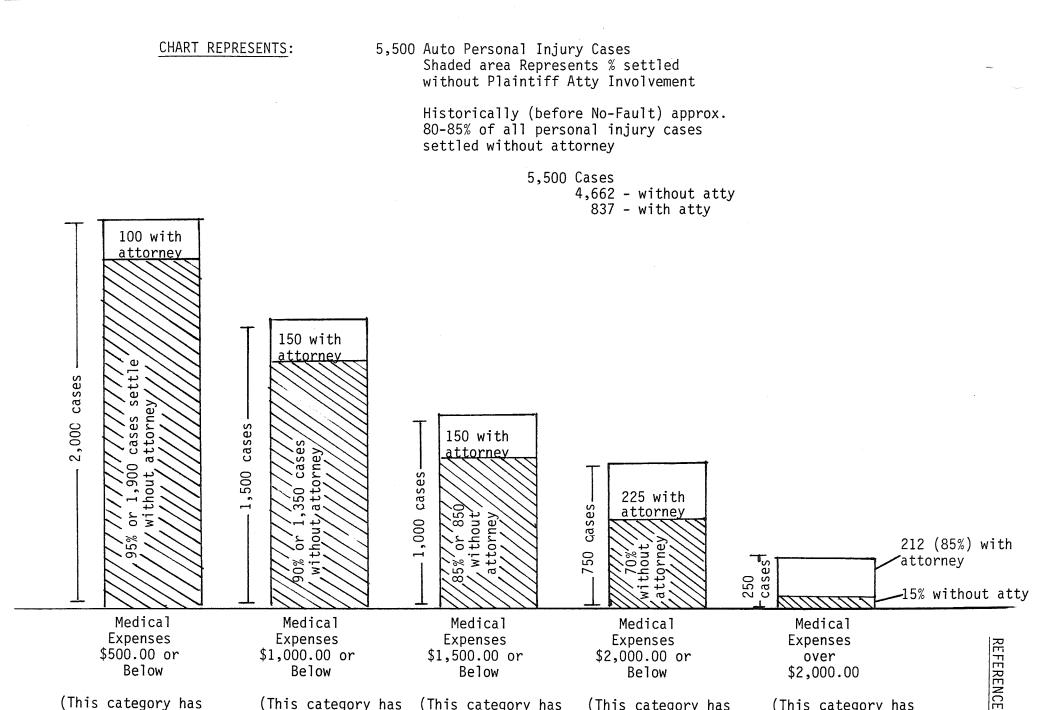
"You don't have to stretch your morals

"You don't have to stretch your morals very far to get past the thresholds, if you know what I mean," says James A. Stahly, a spokesman for State Farm Mutual Automobile Insurance Co.

And with many people padding their doctor bills, then suing for pain and suffering insurance companies don't save enough money to pay for first-party benefits. When the system can't linance itself, consumers have to, through higher premiums.

# SOURCE:

"The Wall Street Journal" November 16, 1983



(This category has

few "serious" injuries)

(This category has

injuries)

a few "serious"

injuries)

(This category has (This category has (This category has approx. 20% "serious approx. 40% "serious" approx. 70% "serious" injuries) injuries)

 $\infty$ 

# No-Fault Insurance—Basic Idea is Good

Legislatures in several major states have not enacted auto no-fault legislation partly as a result of the lack of success of such laws in other states. The basic idea of auto no-fault insurance is good. The motoring public needs financial protection to cover the large expenses that can result from an auto accident, and it needs the protection as promptly as possible when expenses are incurred. Premium dollars should be returned as much as possible in the form of benefits to meet a victim's needs, and not be mitigated by costly investigations and attorney fees.

Improvement of existing state no-fault laws are entirely possible when legislators, insurers, the medical and legal professions, consumer organizations, and other interested groups objectively evaluate the results of such laws to date and resolve to work for solutions based on carefully selected common goals.

SOURCE: Allstate Insurance Company's, Insurance Handbook for Reporters, 1979, pp. 22-27.

### COST RESULTS

The Insurance Services Office and the National Association of Independent Insurers collect claims data under the Fast Track Program. The data are provided to state regulators to assist them in their oversight activities. The claims data for automobile insurance indicate that the cost of insurance in nofault states has risen dramatically in comparison with tort states. Table 1 shows the pure premiums for tort states for bodily injury for the period from 1975 to 1982. Tables are on the following pages. The cumulative change for the period was 60.47 percent. This has to be compared with all three types of nofault statutes. The three major types are add-on, verbal threshold, and medical threshold (sometimes referred to as a monetary threshold). In nofault states with a medical threshold, the increase has been significantly higher as shown in Table 2. The percent increase was 95.35. Add-on nofault states showed an increase very similar to tort states, 56.26 percent. (See Table 3.) The verbal threshold states did even better. (See Table 4.) However, as discussed later, the excellent results in the verbal threshold states partially may be the result of artificial restraints. Tables 5 through 10 give the increase in the pure premium for nofault coverage and nofault and bodily injury liability coverage combined for nofault states by type of nofault law.

### **EVALUATING NOFAULT SYSTEMS**

It is interesting that the medical threshold states had the greatest increase in pure premiums for notault coverage and bodily injury combined (149.94 percent). The add-on states had the lowest increase in the combined pure premium (56.50 percent).

The rapid growth in the medical threshold states rates may have resulted because the threshold acts as a target. Rather than reducing cost by barring individuals from being able to sue for general damages, the medical threshold may serve as a goal which has to be achieved to obtain a tort remedy, If this is correct, the add-on system serves to reduce costs and may not result in a greater number of court cases than under a tort system. It is conceivable that the threshold could be set so high that this target effect (if it exists) would be eliminated. The question is "Can it be set high enough to lower the target effect and yet maintain any type of reasonable tort remedy?"

There are three states (Florida, Michigan, and New York) which have verbal thresholds and that provide the data for the verbal threshold tables. The argument could be made that while add-on statutes have not resulted in the same premium growth rates encountered by the medical threshold statutes that neither have the verbal threshold statutes. Based on the data, this would appear to be true. Graphs 1, 2, and 3 show the cost indexes for bodily injury liability, nofault coverage, and bodily injury and nofault combined, respectively. The graphs show what has happened in the tort, medical threshold, and add-on states. Florida, Michigan, and New York are shown separately. In the area of nofault damage, Michigan, Florida, and New York (verbal threshold states) all had a lower rate of increase in pure premiums than the medical threshold states and were fairly close to the add-on states' costs. (See Graph 2.) Florida appears to have had the slowest rate of 1982, and New Jersey had a 263.9 percent increase.

growth. However, the three states comprising the verbal threshold group should be examined carefully before any conclusions are reached.

Florida has had its nofault law changed so many times that its results are unreliable and a poor indicator of anything. Since the Florida nofault law was passed in 1972, the following actions have been taken or the following court decisions have been rendered:

- 1. A mandatory 15 percent rate reduction was enacted when the law went into effect and a rate freeze was instituted for all of 1972.
- 2. The Florida Supreme Court adopted comparative negligence in 1973.
- 3. The tort threshold was declared unconstitutional in part in 1974. (The tort threshold relating to a fracture of a weight-bearing bone was eliminated.)
- 4. In 1976, the tort threshold was changed. The medical threshold segment was totally eliminated so that the state became a verbal threshold state.5 In 1976, the maximum deductible was raised from \$1,000 to \$2,000 but the \$5,000 maximum benefit was retained. The deductible was raised to \$4,000 in 1977.
  - 6. In 1977, medical expense coverage was reduced from 100 percent to 80 percent and the lost wages benefit was reduced from 85 percent to 60 percent.
- 7. The verbal threshold was tightened in 1978; coverage was increased to \$10,000; the deductible was increased to \$8,000. The deductible was lowered to \$2,000 in 1982. (The impact of the new deductible is not reflected in the data in this article.)

With changes of this magnitude, there is no doubt that the Florida data are not credible at this point. If the law is not modified in the next two years the new data may be useful.

New York has not had the same number of changes in its statutes that Florida has had, but the ones that have occurred are important. New York's law was modified in 1977 when it was changed from a medical to a verbal threshold. The New York law also was amended to make benefits from other sources primary, and limits were placed on fees charged by suppliers of medical care.

Of the three verbal threshold states, Michigan has had the greatest cost increases. Michigan's increase may be the result of its unlimited medical benefits, but it is impossible to factor out this one component.

In terms of loss costs it would appear that savings have not accrued for the citizens of those states that have adopted notault. The vision of a significant reduction in cost was wrong. Surprisingly, of the nofault systems, the add-on type seems to have resulted in the lowest rate of premium growth. Any analysis, however, which relies only on cost does not present a complete picture. Cost has to be compared with benefits. State nofault laws which provide high benefit levels, e.g., unlimited medical expenses, may cost substantially more, but they offer consumers better protection. Establishment of nofault benefits by a state's legislature and demand for nofault benefits by consumers create a classic supply and demand problem that has to be balanced by what consumers can afford. Pennsylvania and New Jersey are cases where the states provide unlimited medical benefits but the consumers have faced significant increases in premium cost. Pennsylvania had an 875.4 percent increase in its notault pure premium from 1975 to

Baw Offices

# DAVIS & BENNETT

500 CAPITOL FEDERAL BUILDING 700 KANSAS AVENUE TOPEKA, KANSAS 66603

CLAYTON M. DAVIS MARK L. BENNETT MARK L. BENNETT, JR. MICHAEL E. FRANCIS

April 21, 1983

TELEPHONE 234-0417 AREA CODE 913

Mr. Homer Cowan, Jr. The Western Companies 14 East First Fort Scott, KS 66701

Re: / No Fault Threshold

Dear Homer:

In pursuance of your request I asked Holly to determine from Jim Terrill what arguments they used in Colorado in support of their request for an increase in threshold. She advises that Jim Terrill, who is my counterpart in Denver, advised her that the proposal for an increase in threshold was originally made by a member of the Trial Lawyers Association there who was either a member of the legislature or was a lobbyist in the legislature. It was the thought there that that suggestion was made because of a recognition of the fact that the threshold was too low land could possibly avoid a greater increase by suggesting the \$3,500 increase. This appears to be the magic there.

Very truly yours,

Mark L. Bennett

MLB:eg

The Western, in an attempt to develop some idea of the number of PIP claims in various ranges, did obtain a computer run of approximately 1,000 claim files. The breakdown is as follows:

MEDICAL EXPENSES BETWEEN:	NUMBER OF PIP CLAIMS
\$1 - \$500	705
\$501 - \$1,000	242
\$1,001 - \$1,500	103
\$1,501 - \$2,000	62
\$2,000 & Over	261

Oddly enough, you will see the category of medical expenses \$2,000 & Over exceeds the combined categories of \$1,001 - \$2,000.

# Miscellaneous Data From

# ALL-INDUSTRY RESEARCH ADVISORY COMMITTEE

Study on:

AUTOMOBILE INJURIES
And Their
COMPENSATION
In The
UNITED STATES

 $\underline{\text{NOTE}}$ : This data is based upon a 1979 study.

TABLE 4-1
Distribution of Accidents and Claimants By State of Accident and By Coverage

_	Accident Distribution C					Claimant D	istribution	
•	BI	UM	MP	PIP	BI	UM	MP	PIP
Alabama	255	38	166	21	316	50	199	30
Alaska	27	4	11	0	33	5	12	0
Arizona	428	68	320	9	579	96	397	10
Arkansas	156	14	92	30	218	. 21	123	38
California	2,727	572	1,948	29	3,728	752	2,469	36
Colorado	83	22	11	413	103	28	13	493
Connecticut	181	18	8	588	215	19	10	648
Delaware	53	1	3	112	69	2	3	141
D. C.	103	14	36	43	134	17	45	58
Florida	608	147	71	1,778	788	167	77	2,079
Georgia	233	24	21	751	294	35	30	981
Hawaii	6	2	0	178	10	2	0	220
Idaho	74	5	69	10	91	7	81	12
Illinois	1,073	104	433	57	1,352	145	521	77
Indiana	271	33	135	21	341	43	173	30
Iowa	114	9	69	9	149	9	79	11
Kansas	(42)	5	17	288	49	5	26	-(350-
Kentucky	57	8	14	380	66	10	14	163
Louisiana	473	78	167	19	686	99	197	31
Maine	90	3	43	15	107	3	55	<u>51</u>
Maryland	558	22	25	622	772	32	38	<u>17</u>
Massachusetts	278	7	56	581	341	$\frac{\sqrt{2}}{7}$	60	714
Michigan	141	40	19	1,044	199	56	21	1,167
Minnesota	45	4	5	561	47	4	6	605
Mississippi	164	21	147	15	217	31	182	17
Missouri	5/18	54		14	687	71	389	16
Montana	47	6	38	4	54	7	53	—— <u>1Ω.</u> 4
Nebraska	72	8	56	3	87	10	68	5
Nevada	49	8	25	91	61	9	32	101
New Hampshire	57	5	51	9	72	6	62	10
New Jersey	477	28	6	1,918	560	29	7	2,140
New Mexico	73	23	62	10	95	32	74	13
New York	827	41	50	2,573	1,068	47	65	3,211
North Carolina	686	13	479	27	954	17	621	41
North Dakota	10	0	3	67	12	0	4	91
Ohio	985	124	448	15	1,332	182	574	15
Oklahoma	284	27	163	6	382	37	220	6
Oregon	210 .	12	12	255	271	16	14	329
Pennsylvania	292	33	29	1,874	372	37	33	2,144
Puerto Rico	5	0	0	10	7	0	0	10
Rhode Island	96	8	21	7	125	8	24	9
South Carolina	446	14	19	496	633	16	20	662
South Dakota	23	0	18	2	27	0	23	002
Tennessee	411	62	222	17	531	81	$\frac{29}{285}$	29
Texas	1,097	150	109	907	1,474	180	141	1,067
Utah	46	5	6	127	54	7	8	164
Vermont	27	1	21	7	35	1	24	7
Virginia	604	60	503	27	810	68	616	36
Washington	355	43	23	168	463	55	41	$\frac{30}{212}$
West Virginia	158	13	115	7	211	18	154	212
Wisconsin	458	32	193	5	596	39	230	6
Wyoming	19	i	35	4	29	1	43	
Total Valid			00	7	40	<u> </u>	40	8
Responses	16,572	2,034	6,909	16,224	21,906	2,619	8,656	19,398
		~,00·I	0,000	10,441	21,000	2,010	0,000	19,000

### Economic Loss By Type of Injury

Strains were the most common type of injury, followed by bruises. Except for certain multiple injuries, however, fracture cases were the most costly.

**TABLE 5-7** 

	Economic Loss By Type of Injury					
•	BI-Tor	t States	PIP-No-Fault States			
Type of Injury	% of Cases	Averege Loss	% of Cases	Average Loss		
Fracture Only	4.8%	\$4,560	7.8%	\$3,266		
Strain Only	50.5	715	34.6	823		
Bruises Only	19.9	211	23.3	229		
Cosmetic/Laceration	4.8	559	9.2	493		
Multiple Injury	15.9	1,992	20.0	1,932		
Other	4.1	1,333	5.1	1,511		
Total	100.0%	\$1,019	100.0%	\$1,102		
Total Valid Responses	13,300		15,494	·		

### Economic Loss By Extent of Disability

Ninety percent of the injuries resulted in only temporary or no disability. About 1 percent were fatalities, while permanent total disability cases were even more rare. However, these permanent disability cases were clearly the most costly, and the dimensions of those costs and

## Days of Wage Loss Paid

Nearly 70 percent of the claims did not involve reimbursement for days of wage loss. This includes both nonwage earners as well as employed persons with relatively minor injuries who did not sustain any days lost. Fewer than 15 percent involved more than two weeks of wage loss. Some 3.8 percent involved more than six months of wage loss under the BI coverage (Table 5-11) compared with only 0.1 percent of claims involving more than six months of hospitalization (Table 5-10).

Economic losses also correlated well with the duration of wage loss, except of course for the zero category which includes all economic loss for nonwage earners.

TABLE 5-11
Days of Wage Loss Paid

		Days of wage Loss Paid	ļ		
***************************************	BI-T	Tort States	PIP-No-Fault States		
Days of Wage Loss	% of Cases	Average Economic Loss	% of Cases	Average Economic	
0*	68.0%	\$ 606	72.8%	\$ 636	
1	2.5	168	2.3	172	
2.7	9.3	423	8.2	431	
8-15	4.9	1,069	4.9	1,278	
16-30	4.1	1,539	4.1	1,744	
31-60	3.2	2,139	3.4	2,924	
61-180	4.2	3,759	3.4	5,710	
Over 180	3.8	4,794	0.9	16,532	
Total	100.0%	\$ 980	100.0%	\$ 1,085	
Total Valid Respons	otal Valid Responses 13,108		15,339	,	

<sup>\*</sup>Includes all nonwage earners as well as wage earners who did not sustain any wage loss.

Of the cases with wage loss, approximately 25 percent involved anticipated future work loss. About 2 percent were not expected to return to work or would probably do so at a reduced wage.

TABLE 7-1
Attorney Representation By Coverage, Countrywide

	BI	UM	PIP
Number of Claimants	21,650	2,588	18,367
Claimants Represented	10,122	1,248	3,171
Percentage Represented	47%	48 %	17%

## Attorney Involvement By Size of Economic Loss

Attorney involvement correlated strongly with the amount of economic loss sustained by claimants. For bodily injury liability, claimants with economic loss between \$1 and \$100 were represented by attorneys in only 16 percent of the cases. For those claimants with economic loss in excess of \$10,000, some 85 percent were represented by attorneys.

TABLE 7-2
Attorney Representation By Amount of Economic Loss

		Total Number of Claimants and Percentage of Claimants Represented							
	-	B		UN	VI	PIP			
	Economic Loss	H	% Rep.	#	% Rep.	#	% Rep.		
\$	0	1,661	26%	200	27 %	49	20%		
	1-100	5,108	16	442	17	6,005	3		
	101-200	2,934	29	301	22	3,181	6		
	201-500	3,807	51	460	49	3,046	16		
	501-1,000	2,871	68	363	. 65	1,987	29		
	1,001-2,000	2,300	76	314	70	1,728	38		
	2,001-5,000	1,857	79	327	72	1,574	44		
	5,001-10,000	. 679	82	. 116	78	504	48		
	Over 10,000	433	85	65	65	293	53		
Т	tal Valid Responses	21,650	47 %	2,588	48%	18,367	17%		

TABLE 7-6
Attorney Representation By Coverage and State Groupings

•	Total Number of Claimants and Percent of Claimants Represented									
	BI		U	M	PIP					
State Grouping	•··· #	%	#	%	# .	%				
No-Fault	4,070	71%	443	77%	14,582	16%				
Add-On	4,214	45	333	48	2,901	25				
Tort	13,157	40	1,791	41	645	17				
Total U.S.*	21,650	47%	2,588	48%	18,367	17%				

\*Total U.S. figures include claimants for which state code was not specified.

### Reasons For Attorney Involvement in PIP Claims

Insurance company personnel who filled out the PIP survey forms were asked to indicate the reasons why an attorney was retained in PIP claims. Table 7-9 shows that fewer than 2 percent of PIP claimants retained an attorney solely to assist them in collecting PIP benefits. An additional 7.3 percent of PIP claimants retained counsel solely to pursue an associated tort liability claim (BI or UM), and another 7.9 percent hired attorneys to assist them in handling both the PIP claim and an associated tort liability claim.

TABLE 7-9
Reasons For Attorney Involvement In PIP Claims

	Number Represented	% of Total PIP Claims	% of PIP Payments Involved
To Pursue Associated Tort Claim	1,263	7.3%	. 15.4%
To Assist in Collecting PIP Claim	317	1.8	4.6
To Pursue Both Tort and PIP Claims	1,359	7.9	21.9
Responses For Total PIP Claims Involving Attorneys	2,939	17.0%	41.9%

TABLE 7-15
Reimbursement Per \$1 of Economic Loss By Size of Loss

	Gross Before Attorney Fees										
Size of	I	31	Ţ	JM	PIP						
Economic Loss	Rep.	Not Rep.	Rep.	Not Rep.	Rep.	Not Rep.					
\$ 1-100	\$10.48	\$ 2.76	\$10.24	\$ 2.86	\$ 1.34	\$ 1.09					
101-200	7.00	2.42	5.79	2.16	1.12	1.01					
201-500	4.86	2.43	4.66	i.92	1.03	.93					
501-1,000	3.65	2.39	3.97	1.85	1.00	.96					
1,001-2,000	3.32	2.03	2.86	1.68	1.01	.98					
2,001-5,000	2.71	1.92	2.55	1.91	.96	.89					
5,001-10,000	2.19	1.77	1.65	1.53	.78	.80					
Over 10,000	1.35	1.19	.91	.73	.68	.68					
Total	\$ 2.43	<b>\$ 1.99</b>	\$ 2.13	$\overline{\$ 1.53}$	\$ .83	\$ .86					
	(Refer to Appendix D for claimant count and dollar amounts)										

Table 7-16 shows the same distributions with estimated attorney fees deducted. For BI and UM claims, persons with economic losses of \$1 to \$500 recovered a larger net amount when they were represented by an attorney, even after paying estimated attorney fees. In economic loss ranges over \$2,000, however, claimants without attorneys received a higher amount of net reimbursement per \$1 of loss.

## How Tort Thresholds Were Overcome in No-Fault States

Further insight into the significance of tort thresholds is provided in Table 8-15, which shows the percentages of bodily injury liability claims that overcame the threshold by various ways in each of the no-fault states. All of the states except Michigan required that the claimant have medical expenses exceeding a designated figure, or have various kinds of permanent detriment from the injury. In most states, a fracture or disability exceeding a designated period of time also would suffice to make the claimant eligible to file a liability claim in addition to his or her PIP claim. Michigan does not use a medical dollar threshold and is considered to have the most stringent type of tort threshold. (Florida has since adopted a similar version and New York has adopted a threshold based on days of disability.)

The table shows that "medical expense" was the most frequent way of overcoming tort thresholds, especially in states with relatively low medical dollar thresholds. In New Jersey, where the threshold is only \$200, nearly 75 percent of the BI claims qualified on the basis of medical expense, while only 15 percent qualified on the basis of medical expense in Minnesota where the medical dollar threshold is \$2,000. The next most frequently used method of overcoming the threshold was "permanent dismemberment or disfigurement."

In filling out this part of the survey form, file reviewers were first asked to determine that the claim was subject to the no-fault law, and then were asked to check the most serious condition that enabled the claim to exceed the tort threshold. If the claim involved some kind of permanent impairment, for example, that was the factor recorded and not the fact that it might also have qualified on the basis of medical expense.

The number of BI liability claims for each state is shown in parentheses immediately following the state name. Some states had very few claims and their results should be regarded as tentative.

TABLE 8-15 HOW THRESHOLD OVERCOME Two-Week BI

State	Effective Date of Law	Medical Threshold Limitation	Death	Permanent Dismemberment Disfigurement	Permanent Injury	Loss of Bodily Function	Disability Period	Fracture	Medical Expense	Other
			% of Total	% of Total	% of Total	% of Total	% of Total	% of Total	% of Total	% of Total
New Jersey (467)*	1/1/73	\$ 200	.6%	6.2%	6.0%		.4%	8.8%	74.7%	3.2 %
Connecticut (118)	1/1/73	400	6.8	11.9	11.0		.8	12.7	53.4	3.4
Colorado (66)	4/1/74	500	7.6	12.1	10.6	3.0%	1.5		57.6	7.6
Georgia (179)	10/1/74	500	4.5	10.1	5.0	<del>-</del>	39.7	9.5	19.0	12.3
Kansas (38)	1/1/74	500	5.3	18,4	13.2	_	2.6	10.5	39.5	10.5
Massachusetts (162)	1/1/71	500	6.2	16.7	6.2	.6	1.2	32.7	30.9	5.6
New York (564)	2/1/74**	500	3.0	10.5	7.4	1.1	3.5	11.3	61.0	2.1
Utah (32)	1/1/74	500	6.2	12.5	6.2	3.1	3.1	12.5	40.6	15.6
Nevada (26)	2/1/74	750	7.7	3.8	3.8	3.8		7.7	57.7	15.4
Pennsylvania (142)	7/19/75	750	3.5	4.2	7.7	.7	6.3	11.3	64.1	2.1
Florida (552)	1/1/72**	1,000	3.8	12.5	38.6	2.4	8.3	3.3	26.3	4.9
Kentucky (22)	7/1/75	1,000	9.1	4.5	13.6	_	_	27.3	40.9	4.5
North Dakota (3)	1/1/76	1,000	_			_	66.7	,	33.3	7.0
Hawaii (6)	9/1/74	1,500	<del></del>	16.7	16.7	_			66.7	_
Minnesota (27)	1/1/75	2,000	3.7	29.6	25.9	****	18,5		14.8	7.4
Michigan (57)	10/1/73	_	19.3	24.6	14.0	24.6	1.8	7.0		8.8

<sup>\*</sup>Figures in parentheses show the number of BI claimants subject to the no-fault law. The claim count is less than in some other tables, in part because some BI claims in this study were filed prior to the effective dates of the various no-fault laws, and therefore were not subject to the tort thresholds.

\*\*On 7/5/77 Florida changed to a days-of-disability threshold and on 6/20/78 changed to a verbal threshold. New York changed to a days-of-disability threshold on 8/11/78.

# LEGISLATIVE INFORMATION SERVICE

BILL MEMO # 57

COLORADO REGULÁR SESSION 1984

S. B. 58 (HOLME et al)

MOTOR VEHICLES - NO-FAULT INSURANCE -PIP BENEFITS - TORT THRESHOLD

Would increase the maximum of payment for medical benefits under the no-fault law from \$25,000 and \$50,000 per person for any one accident. Would include benefits for rehabilitation into such medical benefit amount. Provides for a graduated scale for income loss benefits. Increases the threshold amount for tort actions from \$500 and \$2,000 of medical expenses.

TGK:1h 104-15 104-40 K

AIA FAVORS THIS BILL

attachment 3

1/30/84

## KANSAS AND THE NATION'S MEDICAL CARE COST FACTS

AVG. DOCTORS SALARY INCREASE:

SALARY YEAR AVERAGE:

FROM 1973 THROUGH 1983 THE CONSUMER PE	RICE INDEX FOR AL	LL ITEMS ROSE + 21	9 PERCENT.
THE CONSUMER PRICE INDEX			
FOR MEDICAL CARE COSTS: 1967	<u> 1973 %</u>	1983 %(from 1	1973-83)
\$100.	. \$137. +37%	\$358. +261%	
		. '	
KANSAS SEMI-PRIVATE			
HOSPITAL ROOM COSTS:	1973	1983	
	\$44.per day	\$144.per day '	+327%
AUDDAGE GMAY GOOD KANGAG HOCDTMAL.	1973	<u>1983</u>	<u>%</u>
AVERAGE STAY COST, KANSAS HOSPITAL:	\$568.50	\$2,188.07	<b>⊹3</b> 85%
	· ·		
	1973	1983	<u>%</u>
DAILY PATIENT CHARGE, KANSAS HOSPITAL:	\$95.per day	\$370.per day	+389%
MEDICAL COSTS AS % OF KANSAS GROSS	1974	1981(latest yr.)	) <u>%</u>
STATE PRODUCT:	7.5%	8.9%	+19%

Sources: American Medical Association; Bureau of Labor Statistics; Private Surveys; Social Security Administration; Health Care Financing Administration; and Kansas Department of Health and Environment.

1972

\$51,321.50

1982

\$112,400.

Atch. 3

<u>%</u>

+219%

# FARMERS ALLIANCE MUTUAL INSURANCE COMPANY - KANSAS AUTO

Litigation expense (Attorney Fees) 1981 & 1982 Closed Kansas Auto \*Bodily Injury Files.

\*Criteria: Files that came outside current \$500.00 no fault threshold but fell within proposed \$5,000 no fault threshold (including the removal of "fracture language").

Year	No. of files within proposed threshold that involved attorney	Plaintiff Attorney revenue based on 40% of BI settlement or award	Defense Attorney Fees	Total
1981	. 24	\$144,637.40	\$23,319.40	\$167,956.80
1982	23	\$108,394.38	\$15,413.47	\$123,807.85
TOTAL	S 47	\$253,031.78	\$38,732.87	\$291,764.65

The total amount paid on all 1981 Kansas auto bodily injury claims was \$921,674.51.

The total amount paid on all 1982 Kansas auto bodily injury claims was \$864,294.17.

The total amount paid on all 1981 and 1982 Kansas auto bodily injury claims was \$1,785,968.

The total litigation expense amounted to approximately 16% of the total 1981 and 1982 paid Kansas auto bodily injury claims.

There are still five 1981 open Kansas auto bodily injury cases with total reserves of \$38,000.

There are still nineteen 1982 open Kansas auto bodily injury cases with total reserves of \$393,500.

Based on the 16% paid claims ratio, it can be anticipated that there will be an additional \$69,000 of attorney fees paid on the 24 open files.

The \$291,764.65 plus the \$69,000 would thus give a total of \$360,764.65 of attorney fees paid on 1981 and 1982 Kansas auto bodily injury claims on those files that would fall within the threshold of the proposed no fault bill.

# PRIVATE PASSENGER AUTO - FAMI 1975 - 1983

	1975		<u>19</u>	983	<pre>% Increase</pre>	
	в.1.	P.I.P.	В.1.	P.1.P.	В.1.	P.I.P.
Wichita	\$ 24	\$ 12	\$ 48	\$ 18	100%	50%
Topeka	23	12	41	17	78%	42%
Western Ks.	13	7	30	16	130%	128%
Eastern Ks.	21	9	35	15	67%	67%
K. Suburban	38	15	60	16	58%	7%
Statewide Avg.	19.704	8.899	35.103	15.473	78%	74%

Wachmen (

Testimony on HB 2833

Before the House Insurance Committee

By: Larry W. Magill, Jr., Executive Vice President

Independent Insurance Agents of Kansas

Thank you for this opportunity to testify today in support of HB 2833, increasing personal injury protection (PIP) benefits and the tort threshold under the Kansas Automobile Injury Reparations Act (nofault).

## What is No-Fault?

No-fault insurance is not a new concept in Kansas. All of you should be familar with workers' compensation insurance which was the first true no-fault system passed in the state. Prior to workers' compensation an employer had three defenses available to resist a worker's claim for injury, which were: fellow servant rule, the assumption of risk and the employee's own contributory negligence.

No one would argue that our present workers' compensation system isn't far superior in providing benefits to injured workers than the tort system it replaced. Workers' compensation operates as a complete bar against suit by the employee of the employer under the "exclusive remedy" principle.

In Kansas, no-fault auto insurance represents a compromise rather than a true no-fault system. The threshold does <u>not</u> operate as a complete bar against recovery since an injured party may sue if their medical expenses exceed the threshold or if they meet the "verbal threshold, which is very liberal under present law. <u>In addition, an injured party can always sue for actual bodily injury and property damage losses</u>.

The Kansas no fault system represents a trade-off between first party benefits (PIP) and a somewhat restrictive access to the courts through the threshold mechanism.

Alch. 4

#### What is IIAK's Stake in No-Fault?

We believe in it. We believe it provides the consumer with more <a href="net">net</a> dollars in payment of their actual losses than under the tort system on a prompter, fairer, hassle-free claim settlement procedure where they deal with their own insurance company.

We believe that it holds the potential for cost control where there is an adequate threshold to avoid expensive court litigation for all but serious injuries.

We believe it is in the consumer's best interests, which, in the longrun, is in ours. We have not received complaints about the nofault system in general nor heard of any. It is certainly working, but can work better with an improved schedule of PIP benefits and a truly meaningful threshold.

We surveyed our members this past summer to determine their support for no-fault. We asked, "Do you think the consumers of Kansas have benefited from no-fault and that IIAK should vigorously pursue an increase in the PIP benefits and threshold?" The response was an overwhelming 81% supported that position.

What is the Correlation Between Threshold and PIP?

None. There is no direct relationship between the two and no reason the increase in one should be tied to the increase in the other. Rates will seek their own level - if a \$5,000 threshold more than offsets the increased costs of the PIP benefits, this will be reflected quickly in the rates charged for auto insurance. There are over 900 companies licensed to write property and casualty insurance in Kansas in an extremely competitive environment.

## Why \$5,000?

The threshold must be significant in order to avoid expensive litigation in all but <u>serious</u> injury cases for the "trade-off" to work. No-fault in Kansas has never really had an opportunity to work when you consider the insignificance of a \$500 threshold in terms of today's medical care costs.

At \$5,000, the threshold avoids becoming a "target" - one that claimants and their attorneys strive to exceed in order to sue for pain and suffering. Conversely, a lower threshold may only serve to increase everyone's costs when people seek unnecessary treatment to exceed the lower threshold. This increased cost would be passed on to the consumers in the form of higher auto insurance rates.

#### In Short

HB 2833 would provide increased PIP benefits for everyone - a benefit anyone injured in an auto accident in Kansas would realize.

The proposed \$5,000 threshold would: 1) help hold the line on cost increases in the future; 2) it affects only a few claimants compared to the vast number of consumers who must buy auto insurance; 3) it is not a complete bar to court access for consumers; 4) it avoids becoming a target which would only inflate everyone's auto insurance costs; and 5) it guarantees that seriously injured claimants still have access to the court system. We challenge you to "bite the bullet" to use a well worn phrase - give no-fault a true chance to succeed. We urge you to report HB 2833 favorably for passage.



James R. Oliver, Executive Director - 627 Topeka Ave., Topeka, Kansas 66603-3296 - Phone (913) 233-4286

February 6, 1984

Mr. Chairman, Members of the Insurance Committee:

My name is Jim Oliver. I am Executive Director of the Professional Insurance Agents of Kansas an association of some 700 independent insurance agents across Kansas.

As insurance agents, our members are vitally interested in No-fault insurance working to the benefit of the insuring public. We feel this bill, H.B. 2833 will accomplish that purpose.

The benefits of the present No-fault law which was enacted in 1974 are out of date and grossly inadequate in today's economy. These benefits in this new bill have been updated to reflect today's costs.

The threshold has been updated also, since the basic concept of no-fault is for the injured person to give up his right to sue in exchange for the liberal benefits provided in the Personal Injury Protection coverage. However, this bill does not restrict the injured person from sueing even though his pecuniary losses (medical expenses, loss of wages, etc.) don't exceed the threshold-so he really has a choice. If the injured person's medical expenses exceed \$5,000.00 or if the injury consists of permanent disfigurement, loss of body member, permanent injury, permanent loss of a bodily function or death, that person can sue for all of his pecuniary loss (medical expense, loss of wages, etc.), as well as non-pecuniary loss (pain and suffering, mental anguish, etc.). As independent agents, we don't feel that is too much to give up for the liberal benefits of the Personal Injury Protection package.

Atch. 5

Page 2 Jim Oliver, Professional Insurance Agents of Kansas

This legislation would further cut down on litigation in the courts and permit injured persons to recover for their less serious injuries promptly.

Thank you for permitting me to state our position to you.