Approved: 1/21/98 Consected

# MINUTES OF THE HOUSE COMMITTEE ON BUSINESS, COMMERCE & LABOR.

The meeting was called to order by Chairman Al Lane at 9:04 a.m. on January 15, 1998 in Room 526-S of the Capitol.

All members were present except: Rep. David Adkins - excused

Rep. William Mason - excused

Committee staff present: Jerry Donaldson, Legislative Research Department

Bob Nugent, Revisor of Statutes Bev Adams, Committee Secretary

Conferees appearing before the committee: Jill Crumpacker, KDHR

MG (ret) Jack Strukel, KWIP

Phil Harness, KDHR

Others attending: See attached list

A motion was made by Rep. Grant to approve the minutes of January 14, 1998. It was seconded by Rep. Geringer. The minutes were approved as written.

Testimony from Reggie Davis, who talked to the committee yesterday, was passed out to the committee. ( $\underline{\text{see}}$  Attachment 2, 1/14/98)

Jill Crumpacker, Director of the Division of Employment and Training, Kansas Department of Human Resources, gave the committee an update on the planning stage of the One Stop Career Centers Concept. This program has been in the planning stages since 1995 to integrate into one stop the many fragmented services and programs of employment and training across Kansas. The plan is to build a broad based system, with less duplication, that will integrate local, state and federal programs to better serve employers and jobseekers across Kansas. They are now in the final stages of planning and final implementation is set for April of 1998. (See Attachment 1)

MG (Ret) Jack Strukel, Chairman of the Kansas Workforce Investment Partnership Council (KWIP), brought the committee up to date on the workings of the council concerning One Stop. It is the primary advisory council to the Governor which addresses improved employment and training services available to both employers and jobseekers in Kansas. He explained the makeup of the council, which is comprised of representatives from business, labor, education, community organizations and government officials.

Phil Harness, Director of the Division of Workers Compensation, Kansas Department of Human Resources, appeared before the committee to talk about what's new in workers compensation. The department has been involved in extensive revision of their rules and regulations. These proposed changes will be published soon in the Kansas Register. He also discussed changes in the mediation process to include video conferencing and will bring this before the Workers Compensation Advisory Council.

He also talked about <u>HB 2011</u> which was passed by the 1997 Legislature. He brought to the committee the November 1997 issue of the *Workers Compensation News and Views*, which explained the effect the bill would have on subcontractors. Copies of the booklet are available in Representative's Lane office, Room 115-S in the Capitol Building or at the Kansas Department of Human Resources, Division of Workers Compensation, 800 SW Jackson, Suite 600, in Topeka.

Chairman Lane adjourned the meeting at approximately 10:00 a.m.

The next meeting is scheduled for January 21, 1998.

# HOUSE BUSINESS, COMMERCE & LABOR COMMITTEE GUEST LIST

DATE: <u>January 15, 1998</u>

NAME	DEDDECENTING
IVAIVIE	REPRESENTING
Roy T. Doman	Dept of Admin
Deann Schmitz	KDHR - Emdoy & Training
MG(ReT) JACK STRUKEL	Investment Partnersky (KWIF
Phil Harren	KDHR-Work. Somp.
a. J. Stuck	KOHR
Judy Krieges	Governor's Office
Dick Carter; Jr	Kansas Self-Insurers Assm
Tom WhITAKER	KS MOTOR CARRICRS ASSIN
Tomslottery	Associated General Contractors
Sin De Hoff	KS AFL-CID-AGC
TERRY LEATHERMAN	KCCI
Wayn maished	MS. AFLICIO
Ron Hein	Hein + Weir Chts
Dene y Valuel	D. Frial Lawyers assu.
Hal Nu Doan	NFIB/KS
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# KANSAS DEPARTMENT OF HUMAN RESOURCES



# DIVISION OF EMPLOYMENT AND TRAINING

Director Jill M. Crumpacker 1321 SW Topeka Blvd. Topeka, Kansas 66612 Office: 913-296-0607 Fax: 913-296-5112 Mailing address: 401 SW Topeka Boulevard Topeka, Kansas 66603-3182

Jill M. Crumpacker is the director of the Division of Employment and Training. This division has nearly 300 KDHR employees located in 23 offices across five service delivery areas throughout the state, serving employers and job-seekers. The division oversees federal programs including: Wagner-Peyser; *One-Stop*; Job Training Partnership Act; Dislocated Worker Services; Veterans Employment Services; Older Worker Employment programs, and the Apprenticeship program which administers the rules and regulations for approval and registration of apprenticeship programs and apprentices. The division also provides staff support to the *Kansas Workforce Investment Partnership* (KWIP).

Wagner-Peyser (Job Service) programming has existed within KDHR since 1937 and currently funds 23 Job Service career centers throughout the state. Customer service satisfaction is the ultimate goal of this program. Core services for <a href="employers">employers</a> include recruitment of job applicants; on-line access to Kansas job listings; Internet access to America's Job Bank; labor market information; and educational/training programs. Core services for <a href="job-seekers">job-seekers</a> include skills assessment; job matching; on-line access to job listings; resume development; self-directed job and training searches; education and training referrals; and specialized job search workshops. Through the state's One-Stop initiative, opportunities exist to permit these services to be expanded and integrated with other state economic development, social, and education services.

**Job Training Partnership Act (JTPA)** programs focus on preparing Kansas youth and unskilled adults, who are economically disadvantaged or have serious barriers to employment, to enter the labor force. Approximately 40% of customers served are "welfare" (AFDC) recipients.

JTPA Dislocated Worker Services target workers who have or will experience job loss due to company downsizing or closure. Employers are required to notify KDHR 60 days prior to a plant closing or mass layoff. "Rapid Response" teams inform affected employees about the services KDHR and the community can provide so they can re-enter the workforce. Through this program, special career centers in Topeka and Winfield exist to serve employees affected by the state hospital closures.

Veterans Employment Services include programs and personnel dedicated to providing counseling, testing, and job placement services to veterans. A special program offers outreach to disabled veterans.

Older Worker Employment Programs offer job training and placement through Senior Community Services Employment programs and Older Kansas Employment Programs. Nausa Business, Communication Communities

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## AMERICA'S TALENT BANK

#### Background

- America's Talent Bank, a project of the state employment service agencies and the U.S. Department of Labor's Employment and Training Administration, was developed to complement and enhance the range of services state employment service agencies provide employers and jobseekers.
- ♦ This electronic Talent Bank permits employers to search a pool of resumes to find qualified job candidates, and gives both unemployed and currently employed jobseekers a new opportunity to tap into a broader job market. Development of the Talent Bank utilized data from focus groups and feedback from a series of pilot installations to incorporate customer input into a user-friendly product.
- ◆ One of the main features of the Talent Bank is its universal availability to all customers. Access to the Talent Bank can be routinely provided through traditional employment service sites, as well as through other partners in the employment and training community. Broker or intermediary agencies, or public access points such as local libraries, can also connect customers to the Talent Bank. Like America's Job Bank, employers and jobseekers may also access the system directly through the Internet. All of the above combine to provide customers with a choice of a range of service options, including 24-hour on-line self-service from virtually any location.
- ♦ The Talent Bank was developed by a consortium of 20 states and is being directed by a steering committee of administrators of the two prototype states and a representative of the United States Department of Labor. Additionally, an operational committee representing a number of states coordinates the efforts of four work groups addressing service delivery, technical services, business plan development, and the integration of focus group data. All policy issues related to this project are directed to the ICESA Board of Directors.

#### Status

- ♦ The Talent Bank project development included over six months of operational evaluation of the two prototypes developed by Michigan and Missouri. The prototypes were also tested in five additional pilot states through usability studies, customer surveys and other feedback mechanisms. Analysis of the customer reaction from this pilot phase directed the selection of the best practices from each of the prototypes, forming a single, national version of America's Talent Bank. Version 1 became operational in Michigan and Missouri in April 1997, followed by Connecticut, Minnesota, Nebraska, Utah, Maryland, and North Carolina. Installation in the remaining consortium and one-stop states will be completed as soon as possible.
- ♦ Work is being done now, so that the next upgraded version of ATB will be fully integrated with America's Job Bank to provide seamless service to employers and jobseekers. A testing version of the integrated services is scheduled for release in December of 1997, with roll-out to follow in February 1998.
- ♦ The address for America's Talent Bank on the Internet is: http://www.atb.org

October 1997

Center for Employment Security Education & Research
(202) 628-5588



### Background

- America's Job Bank (AJB), a computerized national job bank to help employers and
  jobseekers find each other, has quickly become the employment services' most recognized
  product, providing employers with the widest available distribution of their job openings
  and jobseekers with the largest pool of active opportunities available anywhere--currently
  over 500,000 jobs.
- When an employer lists a job opening with a state's employment service agency, the vacancy is entered into the agency's statewide computer network, making it available to jobseekers statewide. Each listing may contain a brief job description; salary information; education, skill and experience requirements; and the state and city where the job is located. Each evening, states electronically submit listings to AJB and cancel filled job listings. In turn, each night the new jobs and updated listings received by AJB are downloaded to each state's computer.
- Military personnel, their spouses and civilian workers located on 350 bases in 17 countries also have access to America's Job Bank through the use of a toll-free help line.
- The AJB Service Center, located in Albany, New York, is operated by the New York State Department of Labor under a federal-state cooperative agreement with the Employment and Training Administration of the U.S. Department of Labor. The Service Center is staffed by 30 employees who provide technical and program support to state employment service agencies.

#### Status

- Forty-eight states, the District of Columbia and Guam link their job banks with AJB.
- More than 2,200 employers and 700 private placement agencies have linked with AJB.
- Internet critics, including PC Magazine, are praising AJB as one of the ten most popular and most worthwhile sites on the Internet. Usage of AJB continues to set records as it becomes increasingly popular among employers and jobseekers.
- Work is being done now, so that the next upgraded version of AJB will be fully integrated with America's Talent Bank to provide seamless service to employers and jobseekers. A testing version of the integrated services is scheduled for release in December of 1997, with roll-out to follow in February 1998.
- AJB's address on the Internet is WWW.AJB.DNI.US

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