Approved: 7 lbruary 15,2000

MINUTES OF THE SENATE COMMERCE COMMITTEE.

The meeting was called to order by Chairperson Alicia Salisbury at 8:00 a.m. on February 10, 2000 in Room 123-S of the Capitol.

All members were present except:

Committee staff present:

Lynne Holt, Legislative Research Department

Jerry Ann Donaldson, Legislative Research Department

Bob Nugent, Revisor of Statutes

Betty Bomar, Secretary

Conferees appearing before the committee:

Steve Rarrick, Deputy Attorney General

Others attending:

See attached list

The Chair announced distribution of an Oregon law relating to telephone solicitations and supporting enforcement and informational material. (Attachment 1)

SB 431 - Addition of unwanted charges to telephone bills prohibited

Steve Rarrick, Deputy Attorney General, reported that additional information on <u>SB 431</u> was requested by a member of the Committee that would include data from local providers for the most recent 12 month period pertaining to the total number of billing adjustments they had made for recurring month billing charges related to new connects and billing change orders. Only one response to the request has been received, and that company reported they do not track those kinds of things and did not have the information to report.

The Chair defined the issues in <u>SB 431</u> as the following: a shift in the burden of proof from the consumer to the provider and an exemption for existing providers.

Mr. Rarrick stated the Consumer Protection Division did not commence tracking cramming complaints until April of 1998. In 1999 they received 59 cramming complaints. Southwestern Bell has reported that in 1999 it averaged 221 cramming complaints a month, or approximately 2,650 in 1999. The increase in complaints is believed to be due to the increased use and popularity of the Internet. The unauthorized Internet-related charges currently are the most common cramming complaint and average between \$50 - \$75 per month.

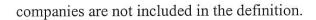
The Attorney General's office has not had any complaints which reflect a problem with the industry, and feel the exemption for local exchange carriers is appropriate.

The burden of proof provision shifts the burden of proof from the consumer to the third party provider, thereby, protecting the consumer from the additional expense of providing proof that a change has been authorized either by voice or signature.

Senator Steffes moved, seconded by Senator Brownlee, that SB 431 by amended on Page 2, Line 21, by striking the word "adding", inserting in lieu thereof "while soliciting or verifying the addition of"; and be recommended favorably for passage as amended. The recorded vote was: Aye - 8, Pass - 3. The motion passed.

Senator Ranson questioned whether a subsidiary or an affiliate of a local exchange carrier or long distance carrier is included in the definition for which an exemption is available with this legislation. Mr. Rarrick stated the Attorney General does not interpret the legislation to extend exemption to a subsidiary or affiliate and agreed to prepare a floor amendment to clarify that subsidiary companies or affiliate

CONTINUATION SHEET



The meeting adjourned at 8:45 a.m.

The next meeting is scheduled for February 15, 2000.

SENATE COMMERCE COMMITTEE GUEST LIST

DATE: 7 elsuary 10,2000

NAME	DEDDECEMENIC
IVAIVIL	REPRESENTING
STEVE BARRICK	ATTORNEY BENERAL
Rob Holges	KTIA
Mile Morray	Spoint
Mark Caplinger	SITA
George Barbee	RTAC
Teresa Salts	Attoiney General
Shelly Welch	A.G.
Kristy Hiebert	AG-
Gennijer Honas	Stave Montgomeny
TOM DAY	KCC
Christine Harnes	KCC
TOM BEHUER	KCC
Hoge Franzio	KGE
Debbie Vignatelli	Southwestern Bell
D.S. Koch	" "
Jon Gleason	Independent Telecom Group
Steve Montgonery	MCI Warldcom
Maney Lindberg	AG

70th OREGON LEGISLATIVE ASSEMBLY--1999 Regular Session

Enrolled

Senate Bill 915

Sponsored by COMMITTEE ON BUSINESS AND CONSUMER AFFAIRS

CHAPTER

AN ACT

Relating to telephone solicitation; creating new provisions; amending ORS 646.567, 646.569 and 646.571; and declaring an emergency.

Be It Enacted by the People of the State of Oregon:

SECTION 1. ORS 646.569 is amended to read:

646.569. (1) A person { - is in violation of ORS 646.608 (1)(cc) if the person engages in the telephone solicitation of a party and that party is identified in the party's telephone directory as a party that does not wish to receive any telephone solicitation - } { + shall not engage in the telephone solicitation of a party at a telephone number included on the then current list published by the administrator of the telephone solicitation program established under sections 3 and 4 of this 1999 Act + }.

(2) For purposes of this section, 'telephone solicitation ' { - also - } does not include a person soliciting business from prospective purchasers who have previously purchased from the person making the solicitation or the business enterprise for which the person is calling.

SECTION 2. { + Sections 3 to 5 of this 1999 Act are added to and made a part of ORS 646.567 to 646.571. + }

SECTION 3. { + The Attorney General shall advertise for bids and enter into a contract with a person to act as the administrator of the telephone solicitation program described in section 4 of this 1999 Act. The contract may include any provision that the Attorney General determines is in the public interest. + }

SECTION 4. { + (1) The administrator referred to in section 3 of this 1999 Act shall create, maintain and distribute a database containing a list of telephone numbers of parties who do not wish to receive any telephone solicitation at the listed numbers. Beginning on the date specified in the contract between the administrator and the Attorney General and at least once each month thereafter, the administrator shall update the list by:

- (a) Adding the numbers of parties who have filed notice and paid the fee as required in this section; and
- (b) Removing the numbers of those parties who have requested that their numbers be removed or whose listing has expired without renewal.
- (2) A party may file notice together with a fee of \$10 per listed number, or such lesser amount as may be specified in the contract, with the administrator indicating the party's desire to

Senate Commerce Committee Date: 2-10-00

place telephone numbers on the list described in subsection (1) of this section. The notice shall be filed in the form and manner specified in the contract between the administrator and the Attorney General. The notice shall be effective for the calendar year in which it is filed and may be renewed by the filing and payment of an additional notice and fee as specified in the contract.

- (3) The administrator shall not furnish the list or any information about a party to any person, except as follows:
- (a) Upon request of a person engaging or intending to engage in telephone solicitations and after payment of a fee in an amount specified in the contract between the administrator and the Attorney General, the administrator shall furnish the most recent copy of the list described in subsection (1) of this section to the person. The list shall be made available in printed and electronic form.
- (b) Upon request of a qualified trade association and after payment of a fee in an amount specified in the contract between the administrator and the Attorney General, the administrator shall furnish the most recent copy of the list described in subsection (1) of this section to the qualified trade association. The list shall be made available in printed and electronic form. A qualified trade association receiving a list under this subsection may make the list available to its members on any terms the association and its members may impose.
- (c) Upon request of the Attorney General for the purpose of enforcing ORS 646.569, the administrator shall furnish the Attorney General with all information requested by the Attorney General concerning a party or any person who the Attorney General believes has engaged in a solicitation prohibited by ORS 646.569. The administrator shall not charge any fee for furnishing the information to the Attorney General.
- (d) Upon request of any party who has filed a notice and paid the fee as provided in subsection (2) of this section, the administrator shall furnish the party with all information requested by that party concerning the party or any person who the party believes has engaged in a solicitation prohibited by ORS 646.569. The administrator shall not charge any fee for furnishing the information to the party.
- (e) The administrator shall comply with any lawful subpoena or court order directing disclosure of the list and of any other information.
- (f) The administrator shall provide all information that may be requested by any successor administrator who may be selected by the Attorney General. The administrator shall not charge any fee for furnishing the information to the successor administrator.
- (4) The administrator shall promptly forward any complaints concerning alleged violations of ORS 646.569 to the Attorney General.
- (5) Fees paid to the administrator under this section shall be considered income to the administrator in the manner specified in the contract between the administrator and the Attorney General. + }
- SECTION 5. { + In the manner provided by ORS 183.310 to 183.550, the Attorney General may adopt rules relating to any aspect of the establishment, operation or administration of the telephone solicitation program established under sections 3 and 4 of this 1999 Act. + }
 - SECTION 6. ORS 646.567 is amended to read:

rolled Senate Bill 915 (SB 915-B)

Page 2

646.567. As used in ORS 646.567 to 646.571, unless the context otherwise requires:

- (1) 'Charitable organization' means an organization organized for charitable purposes as defined in ORS 128.801.
- (2) 'Party' means a residential telephone customer of a telecommunications company.
- { + (3) 'Qualified trade association' means an organization with at least the following characteristics:
- (a) Written bylaws or governing documents including a code of conduct for its members; and
- (b) Criteria and procedures for expelling or suspending members who violate the association's bylaws or governing documents. + }
- $\{-(3)-\}$ $\{+(4)+\}$ 'Telephone solicitation' means the solicitation by telephone by any person of a party at the residence of the party for the purpose of encouraging the party to purchase property, goods or services, or make a donation. 'Telephone solicitation' does not include:
- (a) Calls made in response to a request or inquiry by the called party;
- (b) Calls made by a charitable organization, a public agency or volunteers on behalf of the organization or agency to members of the organization or agency or to persons who have donated or expressed an interest in donating goods, services or real estate;
- (c) Calls limited to polling or soliciting the expression of ideas, opinions or votes; or
 - (d) Business to business contacts.
 - SECTION 7. ORS 646.571 is amended to read:
- 646.571. { (1) } The Public Utility Commission shall by rule require that telecommunications companies inform parties of the provisions of ORS 646.567 to 646.571 and 646.608. Notification may be by:
- $\{-(a)-\}$ $\{+(1)+\}$ Annual inserts in the billing statements mailed to parties; or
- $\{-(b)-\}$ $\{+(2)+\}$ Conspicuous publication of the notice in the consumer information pages of local telephone directories.
- { (2) Telecommunications companies may provide for the identification of those parties in a telephone directory who do not wish to receive telephone solicitations. }
- SECTION 8. { + (1) Sections 3 to 5 of this 1999 Act and the amendments to ORS 646.567 by section 6 of this 1999 Act become operative November 1, 1999.
- (2) The amendments to ORS 646.569 and 646.571 by sections 1 and 7 of this 1999 Act become operative January 1, 2000.
- (3) The amendments to ORS 646.569 and 646.571 by sections 1 and 7 of this 1999 Act apply to telephone solicitations made on or after January 1, 2000.
- (4) The Attorney General may take any action before any operative date set forth in this section that is necessary to enable the Attorney General to exercise, on and after any operative date set forth in this section, all the duties, functions and powers conferred on the Attorney General by sections 3 to 5 of this 1999 Act and ORS 646.567, 646.569 and 646.571, as amended by sections 1, 6 and 7 of this 1999 Act. + } SECTION 9. { + The first contract described in section 3 of this 1999 Act shall be awarded not later than January 1,

SECTION 10. { + This 1999 Act being necessary for the immediate preservation of the public peace, health and safety, an

Enrolled Senate Bill 915 (SB 915-B)

Page 3

emergency is declared to exist, and this 1999 Act takes effect on its passage. $+\ \}$

Enrolled	Senate	Bill	915	(SB	915-B

Page 4

Passed by Senate May 20, 1999
Repassed by Senate June 18, 1999
Secretary of Senate
President of Senate
Passed by House June 8, 1999
Speaker of House

Enrolled Senate Bill 915 (SB 915-B)	Page	5
Received by Governor:		
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Frequently Asked Questions for Telephone Solicitors (And Qualified Trade Associations)

How do telephone solicitors/qualified trade associations purchase the "No Call" List and how much does it cost?

Solicitors order the "No Call" List much the same way residential phone users register to be put on the List. The cost is \$10.00 per month.

- 1. Telephone solicitors may place orders over the Internet at www.ornocall.com. Order forms can also be downloaded from this website.
- 2. Telephone solicitors may call 1-877-700-NOCALL (1-877-700-6622) and subscribe to the List by phone (and with a credit card), or have an order form sent by mail or fax.

What information will be on the Oregon No Call List?

Telephone numbers of people who have registered to be on the List. Names and addresses are not included.

What about home business phone numbers? Are they included on the "No Call" List?

Business numbers cannot be registered on the List, and there is an exception in the law that permits business-to-business telephone solicitations.

When do solicitors renew their subscription to the "No Call" List?

By December 1 each year, to be able to download the January update.

How often do I need to update the "No Call" List?

Monthly.

May I distribute the "No Call" List on my own?

NO, unless you are a "qualified trade association." These associations are allowed by law to make the List available to its members on any terms the association and its members may impose.

How do I know if my company qualifies as a "telephone solicitor?"

Anyone who calls Oregon residents for the purpose of encouraging the purchase of property, goods, or services is a "telephone solicitor."

The law contains a limited number of exemptions which permit telephone solicitors to make the following types of phone calls to numbers registered on the "No Call" list:

- 1. If you are calling at the consumer's request;
- 2. If you are calling on behalf of a public agency or a charitable organization you belong to or to which the consumer has previously donated, or expressed an interest in

making a donation;

- 3. The call is part of a political poll or an opinion survey unrelated to the marketing of any property, goods, or services; or
- 4. You are calling a consumer who has purchased from your company in the past.

If you are still not sure whether your business is required to comply with this law, consult with your attorney.

My company is located outside of Oregon. Do I have to comply with this law?

Yes, except for the above listed exemptions.

This is the first I've ever heard of something like this. Do any other states have "No Call" Lists?

Yes. Florida, Alaska, Georgia, and Kentucky all have some form of a "No Call List" or "Black Dot Law." There may be other states with lists.

What happens if I call someone on Oregon's "No Call" List?

Your phone melts. Further, telephone solicitors who unlawfully call telephone numbers on the List violate Oregon's Unlawful Trade Practices Act (ORS 646.605-646.652) and could be subject to a \$25,000 civil penalty per violation.

Who enforces the Oregon "No Call" List?

The law is enforced by the Oregon Attorney General. Violations should be reported to the Oregon Attorney General's toll-free Consumer Hotline at 1-877-877-9392 or at (503) 229-5576 (Portland only) or (503) 378-4320 (Salem only).

Are there other Oregon laws that regulate the conduct of telemarketers?

Yes, there are a number of applicable laws.

- 1. Depending on the promotion, some companies may be required to register with the Department of Justice as a telephonic seller. ORS 646.553 Registration of Telephonic Sellers
- 2. A telemarketer may not call you again once you've told them you do not want to be called. ORS 646.563 Unlawful Telephone Solicitation
- 3. Within 30 seconds after beginning the conversation, a telemarketer MUST do all of the following:
 - identify themselves and their company;
 - explain the purpose of the call;
 - provide a clear and simple description of what they are selling; and
 - ask if the person being called is interested in listening to a sales presentation, and immediately end the call if the person says they're not interested. ORS 646.611 Information Required to be given by telephone or door to door seller to potential customer
- 4. Use of Automatic Dial and Announce Devices must comply with applicable federal laws. See Telephone Consumer Protection Act (47 U.S.C. 227)
- 5. Telemarketers must comply with all requirements of the <u>Telemarketing and Consumer Fraud and Abuse Prevention Act (15 U.S.C. 6101-6108)</u>

2 of 2

2/9/2000 3:42 PM

1-8



Frequently Asked Questions about the Oregon "No Call" List

What is the Oregon "No Call" List?

The Oregon "No Call" List is a list of telephone numbers of Oregon residents who do not want to be called by telemarketers at their homes. The law prohibits telemarketers from calling households which have been added to the List, with some exceptions. If your household has more than one number, you can register any or all of those numbers.

How do I sign up for the "No Call" List?

Registration forms for the list are available at www.ornocall.com. You may also call 1-877-700-NOCALL (1-877-700-6622) to have a registration form mailed to you.

Registration forms may also be obtained by calling the Attorney General's toll-free Consumer Hotline at 1-877-877-9392 or (503) 378-4320 (Salem only) or (503) 229-5576 (Portland only). Information and forms are also available on the Department of Justice web site at www.doj.state.or.us/FinFraud/welcome3.htm.

Mail completed registration forms to:

Oregon No Call List P.O. Box 12549 Salem, OR 97309

How much does it cost to place my phone number(s) on the "No Call" List?

It costs \$6.50 to join the List per calendar year. Annual renewals are \$3.00 per phone number.

How long does my number stay on the "No Call" List once I register?

Your phone number will appear on the List approximately 30 days after you register. Your number remains on the List for the rest of that calendar year. For example, if you register March 1st, your name will be on the List by April 1st. Your number will remain on the list until December 31st.

When do I need to renew my registration?

A reminder will be sent to the address you put on your application at least three months before your registration expires (approximately September 30th each year). You will need to renew your registration at least 30 days before expiration (approximately November 30th each year) to ensure uninterrupted service.

Does the No Call List stop all telemarketing calls?

The No Call List should stop MOST telemarketing calls but there are some exemptions. If your number is on the List, telemarketers cannot call it UNLESS:

- 1. You asked the to call you;
- 2. The telemarketer calls on behalf of a public agency or a charitable organization you belong to or to which you have previously donated or to which you expressed an interest in donating;
- 3. The call is a political poll or opinion survey unrelated to the marketing of any property, goods, or services; or
- 4. The call is from a business you have bought from in the past.

Can I register my business/office phone on the List?

No. The law does not allow business phone numbers to be included on the List.

What about my home business telephone number?

Sorry. Business numbers are not eligible for the List. If your home office number is <u>also</u> your residential number, then it may be included, but this will not eliminate business-to-business solicitation calls.

Who enforces the "No Call" law?

The Attorney General enforces the law, **not** the List Administrator or your telephone company. All violations should be reported to the Attorney General's toll-free Consumer Hotline at 1-877-877-9392 or (503) 229-5576 (Portland only) or (503) 378-4320 (Salem only).

What are the penalties if a telemarketer calls me after my number has been added to the "No Call" List?

A telemarketer who unlawfully calls someone on the List violates Oregon's Unlawful Trade Practices Act (ORS 646.605-646.652), and is subject to civil penalites of up to \$25,000 per violation.

What should I do if I get a telemarketing call after I've registered to be on the List?

First, if you have Caller ID, write down the phone number from which they are calling. If you don't have caller ID, make sure you ask for their telephone number. Then get the name of the company calling you. Be aware that some companies contract with outside telemarketing firms to market their products or services. Make sure you get the name of the telemarketing company as well as the company for which they are selling.

Ask for the telemarketer's address and phone number.

Make sure you note the date and time of the call. Then call the Attorney General's toll-free Consumer Hotline at 1-877-877-9392 or (503) 229-5576 (Portland only) or (503) 378-4320 (Salem only) to report the violation.

Finally, remember that it takes about 30 days from the date you register to have your number(s) added to the List. Telemarketers receive monthly updates of the List.

What happens if I move?

It depends. If you keep your old phone number then nothing changes. You are still on the List. Just remember to renew your registration before it expires.

If you change phone numbers, you need to register your new number on the List. You will have to pay the \$6.50 fee again, even if you signed up for the List last week.

I get a refund if I move out of state, decide to be taken off the List, or have my phone service connected?

No. The fee is nonrefundable. The "No Call" program is designed to be self-supporting, and fees are applied to the costs of administering the program.

Does the No Call List stop faxes from telemarketers?

No. This law only applies to telephone solicitations. Please see <u>Oregon Revised Statutes</u> 646.872 regarding unsolicited faxes.

Does the No Call List stop those recordings from telemarketers/calls from ADAD devices?

Yes, as long as they are not from one of the exceptions. Automatic Dialing and Announce Devices (ADADs) are covered under the law.

Can the List be used by telemarketers or anyone else for any other purpose?

No.

Do I need Caller ID to make the Oregon No Call List work?

No. You are not required to have a Caller ID service to receive the benefits of the List. The List works independently of any Caller ID service you may have. Instead of blocking incoming calls, the List requires telemarketers to take people who have registered for the "No Call" List off of their calling lists, with some exceptions, noted earlier.

Are there other Oregon laws that regulate the conduct of telemarketers?

Yes, there are a number of applicable laws.

- 1. Depending on the promotion, some companies may be required to register with the Department of Justice as a telephonic seller. ORS 646.553 Registration of Telephonic Sellers
- 2. A telemarketer may not call you again once you've told them you do not want to be called. ORS 646.563 Unlawful Telephone Solicitation
- 3. Within 30 seconds after beginning the conversation, a telemarketer MUST do all of the following:
 - identify themselves and their company;
 - explain the purpose of the call;
 - provide a clear and simple description of what they are selling; and
 - ask if the person being called is interested in listening to a sales presentation, and immediately end the call if the person says they're not interested. ORS 646.611 Information Required to be given by telephone or door to door seller to potential customer
- 4. Use of Automatic Dial and Announce Devices must comply with applicable federal laws. See Telephone Consumer Protection Act (47 U.S.C. 227)
- 5. Telemarketers must comply with all requirements of the <u>Telemarketing and Consumer Fraud and Abuse Prevention Act (15 U.S.C. 6101-6108)</u>

3 of 3

2/9/2000 3:42 PM

1-11



Telephone Solicitor's Information, "No Call" List Order Forms, and Database Access

Oregon law requires telephone solicitors to subscribe to the "No Call" List before engaging in certain telemarketing activites within the state. Oregon Revised Statues 646.567 - 646.571.

This law applies to calls made by telephone solicitors to Oregon residents for the purpose of encouraging the purchase of property, goods, or services, or to make a donation. The law applies to all telephone solicitors, regardless of where they are located.

Telephone solicitors who unlawfully call someone on the "No Call" List violate Oregon's Unlawful Trade Practices Act, ORS 646.605 - 646.656 and are subject to civil penalties of up to \$25,000 per violation.

Telephone solicitors must obtain monthly updates of the list. To obtain access to the list, telephone solicitors can register on-line now with the **Telephone Solicitor's Secure "No Call" List Order Form** or can complete and mail the **Telephone Solicitor's Surface-Mailable "No Call" List Order Form** below, or by calling 1-877-700-NOCALL (1-877-700-6622), and submitting a \$120.00 annual fee.

Telephone Solicitor's Secure "No Call" List Order Form (See below for important information.)

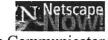
Telephone Solicitor's Surface-Mailable "No Call" List Order Form

Database Access for Registered Telephone Solicitors

If you choose to download the secure electronic application, please be patient while the application form loads. This may take several seconds. This form requires Netscape 4.06 or MSIE 4.01 or higher.



Download Microsoft Internet Explorer



Download Netscape Communicator



The Oregon "No Call" law, <u>ORS 646.567 - 646.571</u>, is enforced by the Oregon Attorney General. Telephone solicitors who violate the "No Call" law by calling someone on the Oregon "No Call" List commit a violation of Oregon's Unlawful Trade Practices Act (<u>ORS 646.605 - 646.652</u>) and are subject to civil penalites of up to \$25,000 per violation.

You can report violations of the Oregon "No Call" law by calling the Attorney General's toll-free Consumer Hotline at 1-877-877-9392 or (503) 229-5576 (Portland Only) or (503) 378-4320 (Salem Only). Before reporting a violation, please try to identify the telephone solicitor by obtaining either the name of the company or the phone number from which the call was made.



Information for Residential Telephone Subscribers about Oregon's "No Call" List Program

The 1999 Oregon Legislature passed a law that prohibits telephone solicitors - telemarketers - from placing calls to any phone number that appears on the List, except for the following situations:

If you asked the telemarketer to call you;

• The telemarketer calls on behalf of a public agency or a charitable organization you belong to or to which you have previously donated or to which you expressed an interest in donating;

• The call is a political poll or opinion survey unrelated to the marketing of

any property, goods, or services; or

• The call is from a business you have bought from in the past.

By paying a \$6.50 non-refundable registration fee, you can place a residential telephone number on the Oregon "No Call" List for a period of one calendar year. This registration fee must be paid for each telephone number you wish to have included on the list. The list is updated on a monthly basis. You will be notified when it is time to renew your registration, and the renewal fee is \$3 per year.

To register your residential telephone number with the Oregon "No Call" List, use your browser's Print button to print the form and mail this portion with your payment of \$6.50 per telephone number. Make checks payable to the Oregon "No Call" List.

By law, you cannot register a business phone number on the list.

Click here for the Surface-Mailable Residential Registration Form



Oregon "No Call" List Residential Registration Form



Oregon "No Call" List

Hardy Myers Attorney General

Oregon law directs Attorney General Hardy Myers to contract with an administrator to create and maintain the "No Call" List. This List replaces the former "black dot" law, and allows Oregon consumers to limit the number of calls they receive from telephone solicitors, or telemarketers. Any residential telephone subscriber can register to have their phone number(s) included on the list. By law, business phone numbers may not be included on the list.

If your phone number is on the "No Call" List, telemarketers cannot call unless:

- 1. You asked them to call you;
- 2. The telemarketer calls on behalf of a public agency or charitable organization you belong to or to which you have previously donated or expressed an interest in making a donation;
- 3. The call is a political poll or opinion survey unrelated to the marketing of any property, goods, or service; or
- 4. The call is from a business you have bought from in the past.

While the "No Call" List is updated monthly, you can register at any time. Your registration will be effective in 30 days. The initial fee is \$6.50 per number for the first calendar year. The renewal fee is \$3.00 per calendar year. Fees are non-refundable. You will be notified when it is time to renew your registration.

Date registration mailed:	(keep this portion for your records)
For further information on Oregon's "No Call" Lis	st, call 1-877-700-NOCALL (1-877-700-6622)
or visit the Oregon "No Call" website at www.orn	

To register your residential telephone number with the List Administrator, return this portion with your initial payment of \$6.50 payable to OREGON NO CALL, P.O. BOX 12549, SALEM, OR 97309.

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	MA TANAN MANAGEMENT AND			
Name (last, first)				
Mailing Address	City		State	Zip
Residential telephone number to be included on list: (\$6.50 per telephone number - you must submit a separate	registration form for each	number.)		
Signature of Subscriber	Date			
Method of Payment: Check Money Order		Credit Card:	Visa	MasterCard
			Amex	Discover
			Other	
Credit Card Number	Expiration Date		-	
	\$			
Name on Card	Amount Remitted		-	