# MINUTES OF THE HOUSE AGING & LONG-TERM CARE COMMITTEE

The meeting was called to order by Chairman Bob Bethell at 9:04 a.m. on January 27, 2011, in Room 144-S of the Capitol.

All members were present.

### Committee staff present:

Katherine McBride, Office of Revisor of Statutes Gordon Self, Office of Revisor of Statutes Iraida Orr, Kansas Legislative Research Department Craig Callahan, Kansas Legislative Research Department Linda Martin, Committee Assistant

Conferees appearing before the Committee:

Craig Kaberline, Executive Director, Kansas Area Agencies on Aging Assoc. (KAAAA) Rob Siedlecki, Secretary of Social and Rehabilitation Services Belinda Vierthaler, State Long-Term Care Ombudsman

### Others attending:

See attached list.

### **Bill Introduction**

Representative Wolf moved, Representative Hill seconded, that the unused and unopened medication act include the Veteran's Administration. Motion carried.

Chairman Bethell called on the conferees to give an overview of their agency/organization:

Craig Kaberline provided an overview of his organization and reviewed the community services they provide: housing and in-home meals among others. He stated that if Medicaid has cuts there will be a waiting list beginning in February for community based services. (Attachment 1)

Rob Siedlecki the new Secretary of SRS was accompanied by Gary Haulmark, Legislative Director and Jeff Kahrs, Chief of Staff. Secretary Siedlecki spoke about new initiatives at SRS which include Medicaid reform, the Healthy Marriage Initiative (which will review disincentives to marriage in existing programs), an adoption initiative, and outreach to faith-based community organizations. (Attachment 2)

Representative Schwab asked if a digital recording of the presentation could be provided. Secretary Siedlecki stated there would be one.

Belinda Vierthaler explained that the State Long-Term Care Ombudsman advocates for residents in nursing homes and assisted living centers, among others. A volunteer from the Ombudsman's office receives complaints from residents.

Representative Wolfe Moore asked if the complaints were confidential. Ms. Vierthaler replied that they were unless a social worker contacts the Ombudsman in which case the facility staff would know.

There are 9 Ombudsman regions in Kansas and these regions are based on the number of providers.

Recently the Ombudsman's office has had to provide assessments and education on sexual predators.

Representative Otto asked what happens when a nursing facility goes bankrupt. Ms. Vierthaler replied that there is a transition process in place to assist the residents but there haven't been many closures in Kansas. (Attachment 3)

Representative Hill and Representative Gonzalez introduced their Pages.

The next meeting is scheduled for February 1, 2011.

The meeting was adjourned at 9:50 a.m.

# HOUSE AGING AND LONG TERM CARE COMMITTEE

DATE: //27/11

NAME	REPRESENTING
Robin Cloypen Sn	DCCCA
Bill La Porto	
TED HENRY	C5.
TED HENRY Mauka Balchart	KCDC

PLEASE USE BLACK INK



# Meeting the Needs of Older Kansans

2910 SW TOPEKA BOULEVARD • TOPEKA, KS 66611 • 785-267-1336 • FAX - 785-267-1337

The Kansas Area Agencies on Aging Association (K4A) represents the 11 Area Agencies on Aging (AAA) in Kansas, who collectively serve all 105 counties of Kansas. In Kansas, Area Agencies on Aging are the "single points of entry," that coordinate the delivery of publicly funded community-based services that seniors and their caregivers need. The Area Agency on Aging system is funded by federal, state and local resources, and administered locally. Service delivery decisions are made at the community level—often in the homes of the seniors who need those services. The Area Agencies on Aging carry out their federal mandate as "the Leader" on aging issues at the local level. The Kansas Area Agencies on Aging Association works to improve services and supports for all older Kansans and their caregivers.

The Area Agencies on Aging in Kansas are part of a national network of 629 AAAs and 246 Title VI organizations. Area Agencies on Aging established under the Older Americans Act (OAA) in 1973 to respond to the needs of seniors and caregivers in every local community. The services available through the Area Agencies on Aging fall into five broad categories: Information and Access services, Community Services, In-Home services, Housing and Elder Rights. Within each category a range of programs are available.

Whether you are an older Kansan or a caregiver concerned about the well-being and independence of an older adult, Area Agencies on Aging are ready to help. Area Agencies on Aging in communities across the state plan, coordinate and offer services that help older adults remain in their home - if that is their preference. Services such as home delivered meals and a range of in-home services make independent living a viable option.

### **K4A Mission Statement**

The Kansas Area Agencies on Aging Association works to improve services and supports for all older Kansans and their caregivers.

### **K4A Vision Statement**

Dignity, health, independence and enduring self-sufficiency for all older Kansans.

### Connectivity

The Kansas Årea Agencies on Aging Association works in partnership with public/private enterprises throughout Kansas, the region, and the nation to ensure the delivery of easily accessed, top quality services that sustain healthy lifestyles and support self-sufficiency in the aging population.

# Advocacy

The Kansas Area Agencies on Aging Association advocates helping older Kansans remain active, independent, and free from abuse and neglect. K4A is a strong voice for seniors in the creation of new and increased resources to meet their needs. K4A monitors legislative activities on the state and federal levels and provides testimony on issues important to Kansas seniors and their caregivers.

#### **Contact Information:**

Craig Kaberline, Executive Director

Phone: (785) 267-1336 Email: Craig@k4a.org Fax: (785) 267-1337

Website: www.k4a.org

Toll Free Resource Line: 1-866-457-2364

**HOUSE AGING & LTC** 

DATE: 1/27/11

ATTACHMENT #

AREA AGENCIES ON AGING:

2910 SW TOPEKA BOULEVARD • TOPEKA, KS 66611 • 785-267-1336 • FAX - 785-267-1337

The Area Agencies on Aging (AAA) is Kansas administer a variety of federal, state and local programs. Area Agencies on Aging are unique in the fact that they have the potential to touch everyone in the aging population. Most of the programs they administer are for those of lower incomes but they also provide information and assistance to others. AAA's are working hard to serve a rapidly growing aging population at a time when Kansas has continuously cut funding to programs serving seniors. The continual eroding of these budgets impairs the AAA's ability to provide these programs and keep seniors from entering the more costly nursing home care costs.

Area Agencies on Aging have been the single point of entry for services to the elderly and that we work closely with other organizations in a collaborative effort to insure Kansas seniors don't fall thru the cracks because of their age, disability or need. AAA's administer in-home programs, meal programs, health/exercise programs for seniors, Medicare assistance programs, legal services, information & referral services, case management, housing programs, older worker programs, program to serve caregivers and many more.

AAA staff work hard to involve families and other informal supports as develop a consumer's plan of care. Their case managers and other staff work with other community organizations to keep from using government funding as often as possible. Our goal is to have families taking care of families in the family setting with just the minimal help from government funding.

#### **Issues:**

# AAA continuing to be single point of entry and single source for assessment:

This avoids conflict of interest and provides consistency in assessment and plan of care development. This also avoids confusion for the senior and their caregivers. This allows the seniors and caregivers to obtain objective information about all programs from one source. The choice of case management entity can then be offered at that point.

#### **Adult Protective Services:**

This system is in need of significant change. APS is an underfunded system that struggles to achieve their mission.

### **Hospital Case Management/Education:**

If now and into the future the goal is to help seniors stay at home and reduce costs to the state, AAA's need to be able to assess and educate families/hospital staff about community services while the person is in the hospital and the planning is going on for discharge of the individual.

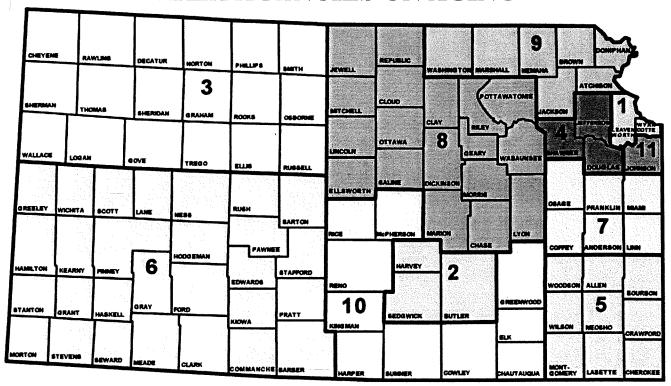
#### **Eligibility Determination:**

This is another barrier for seniors being served in their homes under the various community programs. A senior is coming out of a hospital, and has the desire to return home, but financial eligibility determination may take at least 45 days.

PLEASE support what the Area Agencies on Aging do in Kansas communities EVERY DAY to help seniors remain home safely with less expensive in-home care.

#### **AREA AGENCIES ON AGING:**

# AREA AGENCIES ON AGING



# **PSA 01 -**

# Wyandotte-Leavenworth AAA

Ruth Jones, Director 1300 North 78th Street, Suite #100 Kansas City, KS 66112-1540 913-573-8531 / 1-888-661-1444 Fax: 913-573-8577

# **PSA 02 -**

#### **Central Plains AAA**

Annette Graham, Director 2622 W. Central, Suite 500 Wichita, KS 67203-3725 316-660-7298 / 1-800-367-7298

Fax: 316-383-7757

### **PSA 03 -**

# **Northwest KS AAA**

Michelle Morgan, Director 510 W 29th Street, Suite B P O Box 610 Hays, KS 67601-3703 785-628-8204 / 1-800-432-7422

Fax: 785-628-6096

# **PSA 04 -**

### Javhawk AAA

2910 SW Topeka Blvd. Topeka, KS 66611 785-235-1367 / 1-800-798-1366

Fax: 785-235-2443

# **PSA 05-**

### Southeast KS AAA

John Green, Director 1 West Ash Chanute, KS 66720-1010 620-431-2980 / 1-800-794-2440 Fax: 620-431-2988

# **PSA 06 -**

### **Southwest KS AAA**

Dave Geist, Director 236 San Jose Avenue P O Box 1636 Dodge City, KS 67801-1636 620-225-8230 / 1-800-742-9531

Fax: 620-225-8240

# **PSA 07 -**

# **East Central KS AAA**

Elizabeth Maxwell, Director 117 S. Main Ottawa, KS 66067-2327 785-242-7200 / 1-800-633-5621

Fax: 785-242-7202

### PSA 08 -

# North Central Flint Hills AAA

Julie Govert-Walter, Director 401 Houston Manhattan, KS 66502 785-776-9294 / 1-800-432-2703

Fax: 785-776-9479

# **PSA 09-**

# **Northeast KS AAA**

Karen Wilson, Director 526 Oregon Hiawatha, KS 66434-2222 785-742-7152 / 1-800-883-2549

Fax: 785-742-7154

# **PSA 10-**

### **South Central KS AAA**

Jodi Abington, Director 304 S. Summit Arkansas City, KS 67005 620-442-0268 / 1-800-362-0264 Fax: 620-442-0296

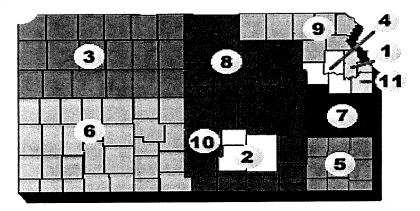
### **PSA 11 –**

### Johnson Co AAA

Dan Goodman, Executive Director 11811 S Sunset Drive, Ste # 1300 Olathe, KS 66061-7056 913-715-8800 / 1-888-214-4404

Fax: 913-715-8825

# Your Local Area Agencies on Aging



1) Wyandotte/Leavenworth 913-573-8531

2) Central Plains 316-660-7298

785-235-1367 3) Northwest Kansas

4) Jayhawk 785-235-1367

5) Southeast Kansas 620-431-2980

6) Southwest Kansas 620-225-8230

7) East Central Kansas 785-242-7200

8) North Central/Flint Hills 785-776-9294

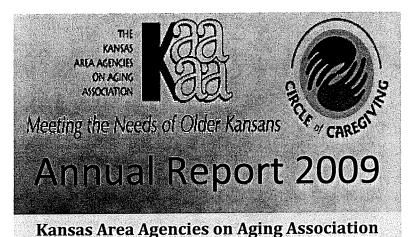
9) Northeast Kansas 785-742-7152

10) South Central Kansas 620-442-0268

11) Johnson County 913-715-8800

**Kansas Area Agencies on Aging Association** 2910 SW Topeka Blvd Topeka, KS 66611

> Phone: 785-267-1336 Fax: 785-267-1337





**NEW! Statewide Toll-Free Number** provides resource information from the AAAs across the state of Kansas.

1-866-457-2364

This number directly connects you to the AAA in your area!



#### WHO WE ARE

represents the 11 Area Agencies on Aging (AAA) in Kansas that collectively serve all 105 counties in the state. The Area Agencies on Aging are mandated through the Older

The Kansas Area Agencies on Aging Association (K4A)

Americans Act to be the leader on aging issues and to provide advocacy for the needs of seniors.

In Kansas, Area Agencies on Aging are the "Single Point of Entry", coordinating the delivery of community-based services for older adults.

The Area Agency on Aging system is funded through a combination of federal and state dollars passed through the Kansas Department on Aging, local tax dollars and private contributions, as well as funds received through grants, fundraising and other sources administered at the local level.

This report highlights some of the accomplishments of this efficient and effective network serving older adults in Kansas.

'raig Kaberline, Executive Director of K4A

# PERSONS SERVED ACROSS THE STATE OF KANSAS IN 2009:

#### **Senior Care Act**

Senior Care Act is a program for older adults 60 years of age and over. Participants must meet a functional needs assessment and is based on a sliding fee scale.

Senior Care Act provides services to older adults not eligible

Senior Care Act provides services to older adults not eligible for Medicaid but need services. This program is state funded and is vital for catching those individuals on the brink of becoming Medicaid eligible.

5,655 persons received services.

HCBS-FE Targeted Case Management/Assessment
The Home and Community-Based Services for the Frail
Elderly program provides Medicaid eligible customers with
the opportunity to receive cost effective community based
services as an alternative to nursing facility care.
An average of 4,344 persons received Targeted Case
Management Monthly.

Older Americans Act Programs
Over 85,737 persons received information or services.

#### SHICK

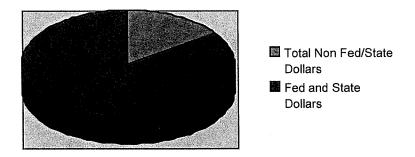
Senior Health Insurance Counseling for Kansas (SHICK) is a free program offering older adult Kansans an opportunity to talk with trained, community volunteers and get answers to questions about Medicare and other insurance issues. 25,185 persons were provided information and counseling in the 2008 grant year (most recent data).

Client Assessment, Referral, & Evaluation (CARE) 12,938 persons received the pre-admission assessment for facility placement.

#### FINANCIAL:

Approximately 120 million dollars of services are provided through the 11 Area Agencies on Aging in conjunction with the Kansas Department on Aging, to meet the needs of 400,000 Kansans age 60 and over. Many needs are unmet by these funds and area agencies on aging work to generate another 20.4 million dollars through grants, other federal agencies and fundraising efforts to help meet these other needs.

Even with the extensive efforts of all levels of government and private individuals and business partnering together, the Area Agencies on Aging still see areas of unmet needs: transportation, home adaptation/modification, exterior home and yard maintenance, oral health and dental care, affordable-in-home services, counseling and skill



assessment to Kansans seeking employment, just to mention a few.

But with the coordinated efforts through the KANSAS AREA AGENCIES ON AGING ASSOCIATION, progress will continue to be made, more needs will be met, and Kansans can be proud of the efficient, effective single point of entry...

**AREA AGENCIES ON AGING** 

# **WHO K4A SERVES:**

- Caregivers
- Older Adults
- Advocates of older adults
- Friends and relatives of older adults
- > Respite
- > Homemaker
- > Meals
- > Attendant Care
- > Home Health
- Legal Advising
- > Long-term Care Counseling
- > Nursing Home Assessment
- Housing Options

# **ADVOCACY:**

K4A works in partnership with public/private enterprises throughout Kansas, the region, and the nation to ensure the delivery of easily accessed, top quality services that sustain healthy lifestyles and support self-sufficiency in the aging population.

K4A advocates helping older Kansans remain active, independent, and free from abuse and neglect. K4A monitors legislative activities on the state and federal levels and provides testimony on issues important to Kansas seniors and their caregivers.



DEPARTMENT OF SOCIAL AND REHABILITATION SERVICES

Agency Overview Rob Siedlecki, Secretary

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**HOUSE AGING & LTC** 

DATE: 01/27/11

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DEPARTMENT OF SOCIAL AND REHABILITATION SERVICES

ission
To protect children and promote adult self-sufficiency

Partnering to connect Kansans with supports and services to improve lives

# Rob Siedlecki Jr., Secretary of Social and Rehabilitation Services (SRS)

Rob Siedlecki has more than 15 years of public and private sector leadership experience at the local, state and federal levels. He worked for four years in the federal government's Administration for Children and Families which oversees more than 60 programs, including Head Start, the Healthy Marriage Initiative, runaway and homeless youth programs, and the Temporary Assistance for Needy Families (TANF) program. He served as chief of staff for the Florida Department of Health which has 17,000 employees and an annual budget of nearly three-billion dollars.

# Organization

# Secretary Rob Siedlecki

General Counsel
Bob Corkins

Legislative director Gary Haulmark Chief of Staff Jeff Kahrs

Communications Director
Bill Miskell

# Disability and Behavioral Health Services

# Ray Dalton, Deputy Secretary

- Addiction and Prevention Services
- Mental Health Services
- State Mental Health Hospital
- Community Supports and Services
- State MR/DD Hospitals

# Administration

<u>Chief Financial Officer</u> Laura Howard Deputy Secretary

Information Technology
Kathy Cox
Acting Chief Information Officer

<u>Human Resources</u> Robbie Berry, Director

Strategic Development Kelly Peak, Director

# Integrated Service Delivery

**Deputy Secretary** 

- Children and Family
   Services
- Economic and Employment Support
- Rehabilitation Services
- Child Support Enforcement
- Regional Offices

# SRS Leadership Team – Contact Information

**Rob Siedlecki** 

Secretary

296-3271

**Jeff Kahrs** 

**Chief of Staff** 

296-3271

**Bob Corkins** 

**General Counsel** 

296-3967

Bill Miskell

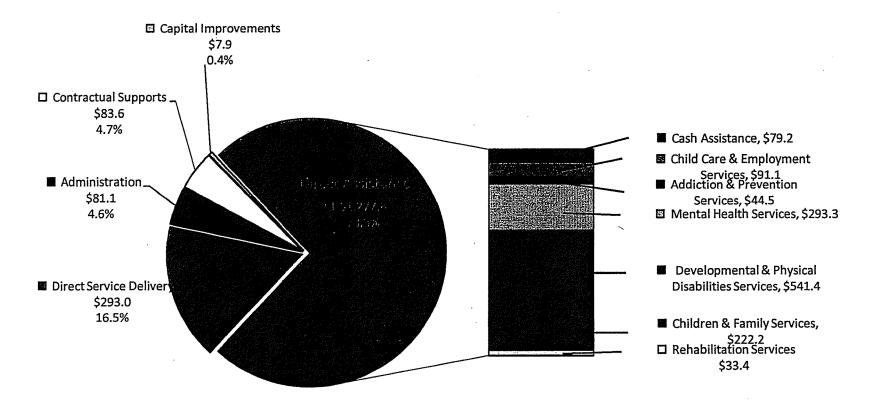
**Communications Director** 

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Gary Haulmark Legislative Director

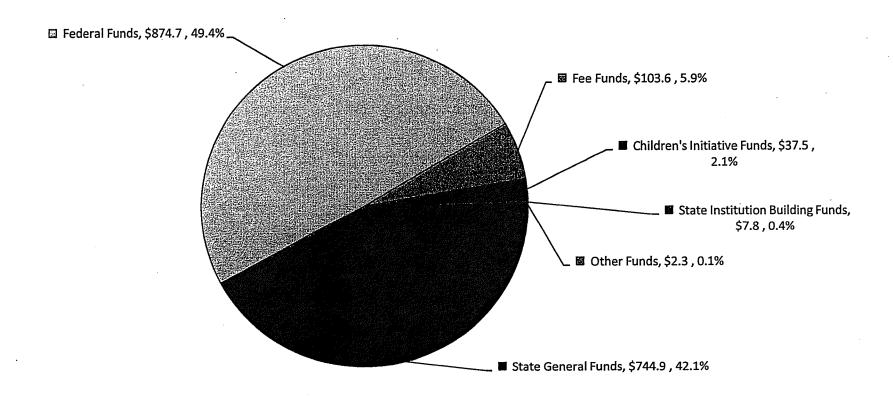
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# FY 2012 SRS Governor's Budget Recommendations including State Hospitals Expenditures (in millions)



Total Budget \$1,770.8 million

# FY 2012 SRS Governor's Budget Recommendations including State Hospitals Funding (in millions)



Total Budget \$1,770.8 million

# **Expenditures and Persons Served By Program**

	SFY 201	1 GBR	<b>SFY 2012 GBR</b>			
SRS Program	Total Program Expenditures	People Served	Total Program Expenditures	People Served		
Addiction and Prevention Services	46,126,718	284,270	48,052,591	295,259		
Mental Health	332,141,594	105,836	326,657,585	88,554		
Community Supports and Services	555,445,668	44,674	554,086,726	42,439		
Children and Family Services	196,053,123	76,237	205,852,310	76,656		
Economic and Employment Support	222,285,712	531,707	187,380,976	578,436		
Rehabilitation Services	47,536,160	69,186	47,286,360	70,610		
Child Support Enforcement	28,055,085	125,848	29,404,640	125,260		
State Hospitals						
Mental Health	95,098,739	715	96,565,928	716		
Developmentally Disabled	54,505,193	345	54,606,965	330		
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Note: People served could be duplicate	d between programs	•				

# **Addiction and Prevention Services**

Partnering to Promote Prevention and Recovery in Kansas Communities

# Substance Use Disorders

- Prevention
  - Reduce underage drinking
  - Reduce underage access to tobacco (Synar amendment)
  - 13 Regional prevention Centers work
- Treatment
  - Managed Care
  - Block grant and Medicaid funds
  - 4<sup>th</sup> time DUI program (KDOC MOU)
- Problem and Pathological Gambling
  - Problem Gambling and Addiction Fund
    - Problem Gambling Treatment
    - "Other Addiction" Services gaps

# **Mental Health Services**

Treatment and support for Kansans with mental illness that ensure they experience recovery and live successful lives in the community

- Community Mental Health Center Grants
  - Support CMHC infrastructure (e.g., 24 hour crisis response)
  - Serve people without the means to pay for treatment
- Medicaid Mental Health Managed Care
  - Serve All Kansans on Medicaid
  - HCBS Waiver for Children with a serious emotional disturbance
- In-patient and Residential Treatment
  - Psychiatric Residential Treatment Facilities: Residential treatment for children with a serious emotional disturbance
  - Community Hospitals: An alternative to state mental health hospitals for all children and some adults
- Nursing Facilities for Mental Health
  - Residential treatment for adults with severe and persistent mental illness
- Consumer run and consumer support groups
  - Consumer Run Organizations and Consumer Advisory Council
  - NAMI and Keys for Networking

# **State Mental Health Hospitals**

Inpatient psychiatric treatment for Kansans experiencing severe mental health symptoms determined a danger to themselves or others, and forensic mental health services

# Osawatomie State Hospital

- Provides acute inpatient treatment for adults with mental illness.
- SPTP Transition Program

# Rainbow Mental Health Facility

 Provides primarily short-term, acute inpatient treatment for adults with mental illness

# Larned State Hospital

- Psychiatric Services Program provides inpatient treatment to children, adolescents and adults
- State Security Program provides evaluation, competency restoration and inpatient treatment for forensic patients
- Sex Predator Treatment Program

# **Community Supports and Services**

Provide resources and support to help Kansans with disabilities live self-directed lives in their community

- Transition from facilities to the community
  - Money Follows the Person grant
- Medicaid waivers for home and community based services
  - Physical Disability Waiver
    - > Serves individuals age 16-65 who would otherwise require institutionalization in a nursing facility
  - Mental Retardation/Developmental Disability Waiver
    - > Provides community based services for individuals age 5 and up who otherwise would be eligible for placement in an intermediate care facility
  - Traumatic Brain Injury Waiver
    - Serves individuals age 16-64 who have a traumatically acquired, non-degenerative, structural brain injury
  - Technology Assisted Waiver
    - > This program assists children, age 0-21 years who are chronically ill and medically fragile and dependent upon a life-sustaining medical device to compensate for loss of a vital body function
  - Autism Waiver
    - An early, intensive intervention service targeting children up to age 5 who would otherwise be served in a state mental health hospital

# **Waiver Waiting Lists**

as of January 1,2 011

		Cost to Eliminate list *							
	People on Waiting List	Ą	l Runds		5GF				
Physical Disability (PD) Waiver	2,771	\$	56,894,172	\$	24,214,160				
Developmental Disability (DD) Waiver **	8,391	.0	114,364,653	747	48,673,596				
Autism Waiver	264	\$	4,976,928	\$	2,118,181				
Traumatic Brain Injury (TBI) Waiver			No wa	iit list					
Serious Emotional Disturbance (SED) Waiver			. No wa	ait list					
Total	6,426	\$	176,235,753	\$	75,005,937				
* The cost to eliminate the waiting list is based on the assum	ption the list is elimin	ated all at on	ce on the first day o	f the fiscal	year.				
The total includes both individuals who are unserved (2,38	3) and underserved y	viio are wait	ngforadonionalse	vices (1)	08).				

# 2-14

# Private/Public Intermediate Care Facilities

Residences for Kansans with disabilities who require intensive supports

# State Mental Retardation/Developmental Disability Hospitals

- Kansas Neurological Institute
  - 98% of residents are severely to profoundly mentally retarded and require intensive medical supports
- Parsons State Hospital and Training Center
  - > 86% of residents present with behavioral challenges or symptoms of emotional disturbance and require more intensive supports
- Private Intermediate Care Facilities (ICFs/MR)
  - Funded by Medicaid, these facilities serve individuals who need continuous, intensive services.
  - They work closely with community developmental disability organizations to arrange supports and services when the individual is ready to live more independently

# **Children and Family Services**

Protect children from abuse and neglect, provide in-home services to preserve families, and seek safe, permanent homes for children

# Prevention Efforts

 Grants for community services to avoid abuse and neglect and promote good parenting

# Child Protective Services

Investigate reports of alleged abuse and neglect

# Family Preservation Services

Intensive in-home services that seek to keep families together

# Permanency

Foster care, reintegration and adoption services. After courtordered removal, 95% of children are placed in a family-like setting. Assistance may be offered for adoption or permanent custodianship.

# **Economic and Employment Support**

Promote self-sufficiency by assisting individuals and families to prepare for and maintain gainful employment

- Support Employment
  - Temporary Assistance for Families
    - > Provides training and work experience for participants and up to 60 months of cash assistance.
  - Child Care Assistance
    - > Provides support to working families who need childcare
- Provide Economic Assistance
  - General Assistance/MediKan
    - Provides cash and medical assistance to disabled Kansans waiting for federal disability determination
  - Food Stamps
    - > Helps low-income persons buy food with an electronic benefit card
  - Low Income Energy Assistance Program
    - > Provides assistance to keep homes heated and helps weatherize dwellings
  - Food Distribution Programs
    - > Provide foodstuffs to charitable institutions, soup kitchens and, in emergencies, directly to consumers
- Protect Vulnerable Adults
  - Adult Protective Services
    - > Investigate reports of alleged abuse, neglect, and exploitation

# **Rehabilitation Services**

Support Kansans with disabilities in gaining and keeping employment, and determine medical eligibility for federal disability programs

- Vocational Counseling and Guidance
- Education and Training
- Job Placement and Supported Employment
  - Contract for services that support people seeking employment
- Disability Determination Services
  - Determine medical eligibility for Social Security Disability Insurance and Supplementary Security Income

# **Child Support Enforcement**

Promote self-sufficiency by facilitating receipt of child support payments

- Establish paternity
- Establish and modify financial and medical support orders
- Collect and disburse support payments
  - Enforce income withholding and court actions

# **Upcoming Initiatives**

- Healthy Marriage Initiative
  - Reviewing disincentives to marriage in existing programs
- Fatherhood Initiative

Outreach to Faith-Based Community
 Organizations

		SFY 20	10	SFY 2011	GBR	SFY 2012 GBR		
Addiction and Prevention Services	Caseload Unit	Expenditures	Persons Served	Expenditures -	Persons Served	Expenditures	Persons Served	
Substance Abuse Prepaid Inpatient Health Plan (PIHP) (Medicaid)	Annual Persons Served	22,703,893	6,245	19,547,006	269,243	21,146,617	279,717	
Addiction And Prevention Services Grants	Annual Persons Served	21,992,929	14,349	22,285,029	15,027	22,583,688	15,542	
Mental Health			域是音感的對於				物产的证券	
Mental Health Prepaid Ambulatory Health Plan (PAHP) for Medicaid & Medikan	Annual Persons Served	192,392,167	55,642	206,496,300	26,993	213,851,200	27,802	
Mental Health State Aid Grants	Annual Persons Served	10,233,297	15,492		15,492	-		
Mental Health Consolidated and Other Grants	Annual Persons Served	21,928,669	62,179	21,286,684	62,179	20,967,747	59,553	
Psychiatric Residential Treatment Facilities	Average Monthly Persons	42,172,359	648	48,803,700	575	51,148,800	592	
Nursing Facilities For Mental Health	Average Monthly Persons	15,814,601	602	18,562,101	597	18,742,269	607	
State Hospitals								
Larned State Hospital (LSH)	Average Daily Census	43,432,561	282	43,177,198	273	44,190,028	273	
LSH Sexual Predator Treatment Program	Average Daily Census	12,869,468	202	14,361,750	219	14,659,547	219	
Osawatomie State Hospital	Average Baily Census	29,125,352	171	28,921,397	174	29,004,672	174	
Rainbow Mental Health Facility	Average Daily Census	8,753,096	47	8,638,394	49	8,711,681	50	
Kansas Neurological Institute	Average Daily Census	28,592,019	157	29,075,527	157	28,776,909	142	
Parsons State Hospital	Average Daily Census	25,496,871	186	25,435,823	188	25,836,213	188	

		SFY 20	)10	SFY 2011	GBR ∞ 7 €	SFY 2012 GBR		
Community Supports and Services	Caseload Unit	Expenditures	Persons Served	Expenditures	Persons Served	Expenditures	Persons Served	
Develomental Disability Waiver	Average Monthly Persons	310,923,343	7,669	315,345,282	7,787	315,096,190	7,858	
Physical Disability Waiver	Average Monthly Persons	140,511,924	6,964	125,337,423	6,648	125,261,169	6,674	
Traumatic Brain Injury Waiver	Average Monthly Persons	13,085,895	323	13,500,085	350	14,904,469	383	
Technology Assistance Waiver	Average Monthly Persons	25,053,641	378	25,312,761	420	27,480,950	456	
Autism Waiver	Average Monthly Persons	752,930	40	1,207,726	45	1,233,120	47	
Develomental Disability Targeted Case Management	Average Monthly Persons	16,797,027	8,954	17,472,000	9,100	17,561,951	9,147	
Physical Disability Targeted Case Management	Average Monthly Persons	5,055,523	5,201	5,140,800	5,100	5,140,800	5,100	
Positive Behavior Supports	Average Monthly Persons	73,070	15	101,760	20	101,760	20	
Head Injury Rehabilitation Hospitals	Average Monthly Persons	10,047,478	40	11,352,000	43	11,500,000	44	
Private Institutional Care Facilities for Mental Retardation (ICF/MRs)	Average Monthly Persons	13,606,580	171	14,372,110	171	14,268,438	170	
Develomental Disabilies State Aid	-	5,163,174	-	5,163,174	-	5,163,174	_	
Developmental Disabilities Direct Service Grants	Annual Persons Served	3,596,190	2,612	3,596,190	2,450			
Community Developmental Disability Organization Administration	Annual Persons Served	7,951,038	12,285	9,466,441	12,540	9,358,265	12,540	

		SFY 20	10	SFY 2011	GBR	SFY 2012 GBR *		
Children and Family Services	Case   Served   Expenditures   Served   Served	Expenditures	Persons Served					
Family Preservation Services	Annual Families	10,583,869	2,751	10,179,277	2,622	10,179,277	2,551	
Child Abuse/ Neglect Reports	Annual Reports	*	55,730	*	55,275	<b>*</b> .	55,275	
Foster Care/Reintegration	1 .	132,556,160	4,854	139,000,000	5,094	144,450,000	5,218	
Adoption Support		31,921,713	7,180	29,390,446	7,566	34,036,311	7,919	
Permanent Custodianship		1,228,379	351	1,277,192	359	1,331,642	372	
Independent Living Subsidy	Annual Youth	1,606,372	779	1,908,189	931	1,908,189	931	
Child Welfare Community Funding	Annual Children	1,877,988	3,798	1,963,203	3,970	1,963,203	3,970	
Family Services	Annual Families	1,498,604	394	1,596,881	420	1,596,881	420	
Child Support Enforcement (CSE)								
Child Support Collections (not an	Average Monthly						den Bagan et Dus man de l'Université et et l'en l'a	
expenditure)	Cases	194,851,435	127,132	196,525,151	125,848	199,418,856	125,260	
CSE Enforcement Contracts	-	11,652,318	+	11,602,318	-	12,491,865		
Kansas Payment Center	•	4,699,393	-	4,605,994	-	4,970,722	•	
CSE Customer Service Center	-	1,522,811	_	1,762,626	-	1,763,307	-	

<sup>\*</sup> Expenditures for child abuse/neglect investigations are included in other budget categories

		SFY 20	110	SFY 2011	GBR //s	SFY 2012 GBR		
Economic & Employment Support	Caseload Unit	Expenditures	Persons Served	Expenditures	Persons Served	Expenditures	Persons Served	
Adult Protective Services	Annual Persons Served	277,734	7,817	380,000	8,442	380,000	8,442	
Child Care Assistance	Average Monthly Children	78,551,063	20,319	75,254,917	20,500	79,021,600	21,550	
Kansas Early Head Start	Average Monthly Children	11,342,397	1,177	11,342,397	1,177	<del>.</del>	-	
Temporary Assistance for Families (TAF) Employment Services	Average Monthly Adults	11,771,436	12,510	12,042,333	12,789	12,042,333	13,137	
Supplemental Nutrition Assistance Assistance Program (SNAP) Employment & Training	Average Monthly Persons	92,199	157	107,438	190	107,436	190	
Food Assistance	Average Monthly Persons	383,275,641	259,609	462,234,076	305,800	540,049,021	352,000	
TAF Cash Assistance #	Average Monthly Persons	56,587,914	36,972	60,522,527	40,551	57,500,000	42,783	
Low Income Energy Assistance Program (LIEAP)	Annual Persons	27,644,462	129,970	37,661,864	140,279	20,676,631	140,279	
General Assistance	Average Monthly Persons	3,824,373	2,394	3,024,000	1,924	-	-	
Refugee Assistance	Average Monthly Persons	239,749	52	280,800	55	290,400	55	
Rehabilitation Services (RS)								
Vocational Rehabilitation	Average Monthly Persons	20,501,983	9,890	23,738,717	10,277	25,012,395	10,963	
Blind and Visually Impaired Services	Annual Persons	1,722,316	999	853,274	2,018	866,073	2,756	
Disability Determination	Annual Claims Processed	14,561,564	39,981	16,082,982	40,500	16,489,274	40,500	
RS Centers for Independent Living Grants	Annual Persons Served	2,655,030	19,177	2,591,208	16,391	2,142,720	16,391	

<sup># -</sup> FY 2011 includes one-time ARRA funding

# AGING AND LONG-TERM CARE COMMITTEE FROM THE STATE LONG-TERM CARE OMBUDSMAN Belinda Vierthaler, MSW January 20, 2011

Representative Bob Bethell, Committee Chair and Members of the Committee, thank you for the opportunity to provide testimony regarding the Long-Term Care Ombudsman Program.

The mission of the Office of the State Long-Term Care (LTC) Ombudsman is to advocate for the wellbeing, safety, and rights of residents in LTC facilities located in Kansas. The Ombudsman office assists these residents in attaining the highest possible quality of life.

LTC Ombudsman programs were created in the mid-1970's. The program operates in all 50 states and 2 U.S. Territories as required by the Older Americans Act. The Kansas program was established in 1980. The Ombudsman program is an advocacy program, not regulatory.

The purpose of the LTC Ombudsman program is to investigate and resolve complaints made by or on behalf of residents relating to action, inaction or decisions of LTC facilities. This task is generally taken on by the Regional Ombudsman or by the Certified Volunteer Ombudsman, although serious investigations are immediately referred to the Regional and/or State Ombudsman.

The Regional Ombudsman also provides support and guidance to the volunteers, provides public education, consultation to facilities and on-going in-service training and education. The topics for educational offerings are endless, but some of the most frequent are resident rights, ANE, general program overview, culture change, and family and resident councils.

The Office of the State LTC Ombudsman develops continuing education programs to educate residents, their families/legal representatives, and facility staff. It analyzes and monitors federal, state and local government laws with respect to LTC facilities. It provides for the training of each Regional and Certified Volunteer Ombudsman, as well as providing the legislature and Governor Sa, Brownback with an annual report regarding the types of problems experienced by residents and policy recommendations to solve such problems and improve the quality of care and life in LTC facilities. Additionally, our program provides information and recommendations to media representatives, when necessary.

I have served in the role of the State LTC Ombudsman since August 5, 2009. I have my Bachelors and Masters of Social Work from the University of Kansas. I have worked on a geri-psych unit, operated assisted living facilities and served as the Administrator for nursing homes. Since I started, I have worked on marketing the program to increase visibility, increase volunteer recruitment efforts and work

**HOUSE AGING & LTC** 

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ATTACHMENT #3

3 -/

on new educational offerings such as, preventing involuntary discharges and promoting culture change/creating home. I have also been successful in making the flow of work more efficient with the assistance of technology.

During these tough financial times, our program is very important. It is crucial that we are there to advocate for residents to make sure their quality of life and the quality of care does not decrease. The LTC Ombudsman is one more entity that reminds facilities of their responsibilities to residents and also helps them to achieve the goal of assisting residents in attaining the highest possible quality of life.

The Kansas program is 2 Ombudsmen short of the National recommendation of 1 Ombudsman for every 2,000 residents.

Thank you for the opportunity to testify today. My hope is that you have a better understanding of what we do and how important the Long-Term Care Ombudsman program is to the residents of adult care homes throughout the state of Kansas.



Belinda Vierthaler MSW
State LTC Ombudsman



OFFICE OF THE STATE OF Kansas Long-Term Care Ombudsman

# Annual Report 2010



December 1, 2010

The Honorable Mark Parkinson, Governor Members of the Legislature and Fellow Kansans

The Office of the State Long-Term Care (LTC) Ombudsman is pleased to submit the 2010 Annual Advocacy Report. This report provides a comprehensive evaluation of the Kansas State LTC Ombudsman Program, emphasizing efforts made to promote the well-being and advocate for the rights of adult care home residents in Kansas.

This report encompasses the program's mission and purpose, program history, structure, 2011-2012 recommendations, categories and complaints, Certified Volunteer Ombudsman information, program funding and Ombudsman contact information. The data used can be found in the National Ombudsman Reporting System (NORS), generated for the Administration on Aging.

During the past year, the Ombudsman program continued advocacy efforts through several programs:

- Continued participation with the Money Follows the Person program, which helps relocate nursing home residents to their homes.
- Continued "OMBUDDY" program, which is an abuse, neglect, exploitation prevention program that trains residents, family members and nursing home staff.
- Trained long-term care professionals to embrace culture change/creating home in their facilities and continued our work with the Kansas Culture Change Coalition.
- Continued support with the national quality initiative in Advancing Excellence in America's Nursing Homes.

In closing, these initiatives along with new ones will continue to improve the quality of life for residents of adult care homes in Kansas.

Respectfully submitted,

Belinda Vierthaler, MSW State Long-Term Care Ombudsman

# State Long-Term Care Ombudsman Report Fiscal Year 2010

### Mission & Purpose

The Kansas Office of the State Long-Term Care Ombudsman is a program mandated by the Federal Older Americans Act and the Kansas Long-Term Care Ombudsman statute 75-7301 through 75-7314. The mission of the program is to advocate for the well being, safety and rights of residents of Kansas long-term care facilities by assisting them in attaining the highest possible quality of life.

The primary purpose of the program is to investigate and resolve complaints on behalf of residents of long-term care facilities. The State Ombudsman, Regionals and Certified Volunteer Ombudsman also develop continuing education programs for residents, facility staff and the community, analyze and monitor federal, state and local government laws with respect to long-term care facilities, provide training for Regionals and volunteers, provide the Governor and the State Legislature with an annual report, provide program information to media representatives, public agencies and other advocacy agencies.

### Program History

Long-Term Care (LTC) Ombudsman Programs were created in the mid-1970's to advocate for the rights and needs of LTC residents. The program operates in all 50 states and two U.S. territories, as required by the Older Americans Act. The Kansas LTC Ombudsman program was established in 1980.

### Structure

There are 9 Regional LTC Ombudsmen in 6 field offices across the state, in Stilwell, Topeka, Wichita, South Hutchinson, Hays, and Dodge City. The state office includes the State Long-Term Care Ombudsman and a Senior Administrative Assistant.

One of the Ombudsman program's most valued resource is the 125 Certified Volunteer Ombudsmen throughout the state. During the reporting period, volunteers provided 7,920 hours of their time.

#### 2011-2012 Recommendations

In order to effectively advocate for residents in LTC facilities, the Office of the State LTC Ombudsman Program recommends the following:

- Increase commitment to promote culture change/creating home to facilities through educational opportunities.
- Two additional Regional Ombudsmen to fulfill the Institute of Medicine's recommendation of one Ombudsman for every 2,000 residents.
- One Veteran Ombudsman to serve all Veterans and the two Veteran LTC communities in Fort Dodge and Winfield.
- Continued volunteer recruitment efforts.

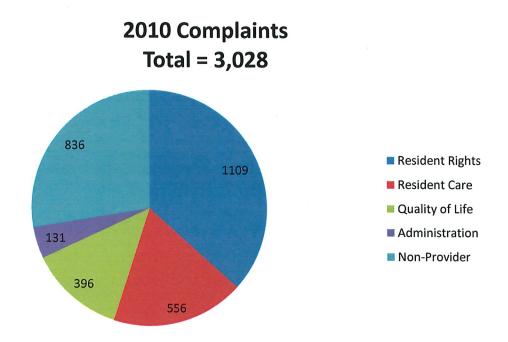
# Accomplishments of the Office of the State Long-Term Care Ombudsman for Fiscal Year 2010

- ▶ Promoted quality improvement in long-term care facilities. This was achieved by participating in Advancing Excellence in America's Nursing Home Campaign, member of the Kansas Culture Change Coalition, collaborated with Kansas Advocated for Better Care to educate 15 facilities across the state about culture change, and was a member of the Promoting Excellent Alternatives in Kansas travel team to help choose the leaders of culture change in nursing homes.
- Commented on State and Federal Legislation affecting long-term care residents
- Participated in the Money Follows the Person Steering Committee, as well as provided the initial face-to-face with residents that met requirements.
- Guest judges at two Senior Olympics
- Facilitated several new family councils in nursing homes
- Provided training to CMA classes across the state
- Provided education, quarterly, to the Kansas Adult Care Homes Executives Administrator in Training class
- Provided education, quarterly, to the Kansas Healthcare Association/Kansas Center for Assisted Living Operators Course
- First Annual Volunteer Legislative Day- Volunteers came to the Capitol and met with their Legislators to promote our program
- Worked with Kansas State University Center on Aging Intimacy and the Elderly project and mentor program
- > Invited guest of Kansas Department on Aging Senior Advisory Council
- Panel member of Kansas Attorney General's workshop on abuse, neglect and exploitation of the elderly
- Speaker at the Kansas Department on Aging Summit
- > Member of the Elder Abuse Coalition and the Oral Health Coalition
- Worked with the Alzheimer's Association- Memory Walk and support group facilitator
- Multiple presentations to senior centers, civic groups and community organizations
- > Participated in multiple senior fairs and health fairs across the state
- Speaker at Kansas Association of Homes and Services for the Aging conference and Leadership seminar
- Participation in nursing home project with Kansas Corp
- > First Annual Volunteer Recruitment Blitz
- > Collaborated with Area Agencies on Aging, RSVP(Retired Senior Volunteer Program), and Kansas Guardianship Program
- > Appeared in local newspapers and radio spots across the state to promote program
- > Assisted in smooth transition for residents that were evacuated from their facility due to a fire, this involved working with two other states
- Produced bi-monthly volunteer newsletter
- Consulted on 659 individual cases and 322 facility consultations
- > Attended 38 family council meetings and 164 resident council meetings
- Provided education to staff and residents of LTC facilities across the state
- > Coordinated annual volunteer conference
- Volunteers donated 7,920 hours

# **Categories and Number of Complaints**

The Administration of Aging defines 133 types of complaints that are grouped into five main categories:

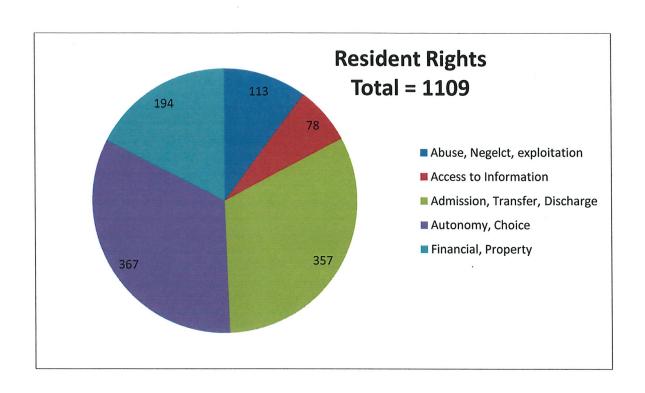
- Resident Rights
- Resident Care
- Quality of Life
- Administration
- Non-Provider

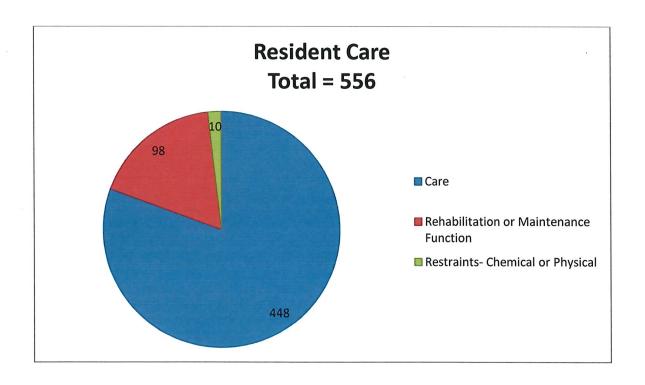


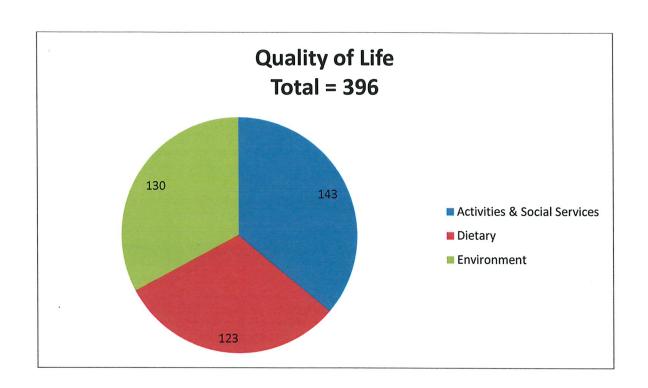
Ombudsman advocacy takes two forms:

- Receiving and resolving individual complaints and concerns by or on behalf of residents;
   and
- Pursuing resident advocacy in the long-term care system, its laws, policies, regulations and administration through public education and collaboration.

Ombudsmen closed 2,462 cases. Of these cases, the top three types of complaints were: request for less restrictive environment, discharge/eviction- planning, notice, procedure and legal issues regarding power of attorney, guardianship, conservatorship, etc.







# **Program Funding**

Fiscal Year 2010

Older Americans Act	Title IIIB:	FY 2010	\$150,722
Older American Act	Title VII:	FY 2010	\$149,063
Medicaid Match	Title XIX:	FY 2010	\$131,092
State General Fund		FY 2010	\$262,412
Civil Monetary Penalty		FY 2010	\$15,000
		Total	\$ 708,289.00

Cheyenne	Raw	lings	Decatur	Norton	Phillips	Smith	Jewell	Republic	Wash- ington	Marst	nall Nem	a- Brov	Ooni- phan	3
Sherman	Tho	mas	Sheridan	Graham 6	Rooks	Osborne	Mitchell	Cloud	Clay	Ri. Pot	awato-	Jack- son	Atchi- [son	Leavenwo Wyandot Johnse
Vallace I	_ogar		Gove	Trego	Ellis	Russell	Lincoln	Ottawa 1 Saline	DICK-	Geary	Wa- paunsee	Shaw- nee	Doug-	3 /
Gree- Wi	chi-	Scott	Lane	less	Rush	Barton	Ellsworth	Mc- Pherson	Mari- on	Morris	Lyon	Osage	las Frank- lin	Miami 8
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Stanton Gr	ant	Has- kell	Gray	ord	Ed- wards Kiowa	Pratt	Kingman	Sedgwid		9	wood	Wood- son Wilson	Allen Neo-	Bour- bon
forton Stev	/ens	Se- ward	Meade	Clark	Comm- ache	Barber	Harper	Sumner	Gow	dey	Elk Chatua:	Mont- gomery	sho La- bette	Craw- ford Cher-

Region 1- Lori Myers

Region 2- Cynthia Bailey

Region 3- Phylis Toumberlin

Region 4- Gloria Simpson

Region 5- Jan Scoggins

Region 6- Velvet Johnson

Region 7- James Grooms

Region 8- Gina Johnston

Region 9- Mary Blake





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