



Kansas Association of Property & Casualty Insurance Companies Inc.

January 28, 2025

SB 23

Written Neutral Testimony Before the Senate FI&I Committee

Marlee Carpenter, Kansas Association of Property and Casualty Insurance Companies (KAPCIC)

Madam Chair and Members of the Committee;

Thank you for the opportunity to provide written neutral testimony on behalf of the Kansas Association of Property and Casualty Insurance Companies (KAPCIC), our state trade association for domestic property and casualty insurance companies. Most of the KAPCIC member companies are domiciled Kansas companies and our members live and work here in the state.

KAPCIC members are currently required to respond to the Kansas Department of Insurance (KDOI) to complaints within 15 business days. SB 23 would reduce that timeframe to 14 calendar days. KAPCIC members understand that with email and automation, a shorter timeframe is easier for companies and agents to comply with.

KAPCIC has had discussions over the summer and fall and has worked with KDOI on the length of time that would be appropriate. KAPCIC members do not oppose SB 23 and the reduction in time to respond to complaints.

Please contact me if you have any questions or need additional information.