## **HOUSE BILL No. 2702**

By Committee on Federal and State Affairs

2-15

AN ACT establishing an independent home and community-based services ombudsman.

Be it enacted by the Legislature of the State of Kansas:

Section 1. (a) Subject to appropriations, the secretary of health and environment shall contract with an individual to provide the advocacy services described in subsection (b) to actual or potential recipients of home and community-based services benefits under the Kansas program of medical assistance. Such individual shall not be an employee of the Kansas department of health and environment, the Kansas department for aging and disability services, any aging and disability resource center which has a contract with the Kansas department for aging and disability services or any managed care organization which administers ser under the Kansas program of medical assistance. Any contract entered into pursuant to this section shall include as a goal that the provider of advocacy services provide one advocate for every 2,500 individuals who receive home and community-based services benefits under the Kansas program of medical assistance.

- (b) Any individual contracted to provide advocacy services under this section shall assist actual or potential recipients of home and community-based services under the Kansas program of medical assistance in protecting such recipient's rights related to such services under all applicable state and federal statutes and rules and regulations. Such contracted individual shall provide:
- (1) Information, technical assistance and training on how to obtain needed services or support items;
- (2) advice and assistance in preparing and filing complaints, grievances and appeals of complaints or grievances;
- (3) negotiation and mediation with service providers or managed care organizations;
- (4) individual case advocacy assistance regarding the appropriate interpretation of statutes or rules and regulations; and
- (5) individual case advocacy services in administrative hearings and legal representation for court proceedings related to a recipient's benefits.
- Sec. 2. This act shall take effect and be in force from and after its publication in the statute book.